MHHS PROGRAMME
Industry-led, Elexon facilitated

Programme Steering Group #60
02 September 2026

Version 1.0

MHHS-DEL4625

Document Classification: Public

Agenda

Headline Report and Actions

DECISION: Approve Headline Report of Previous Meeting and Review Actions

Chair & Secretariat

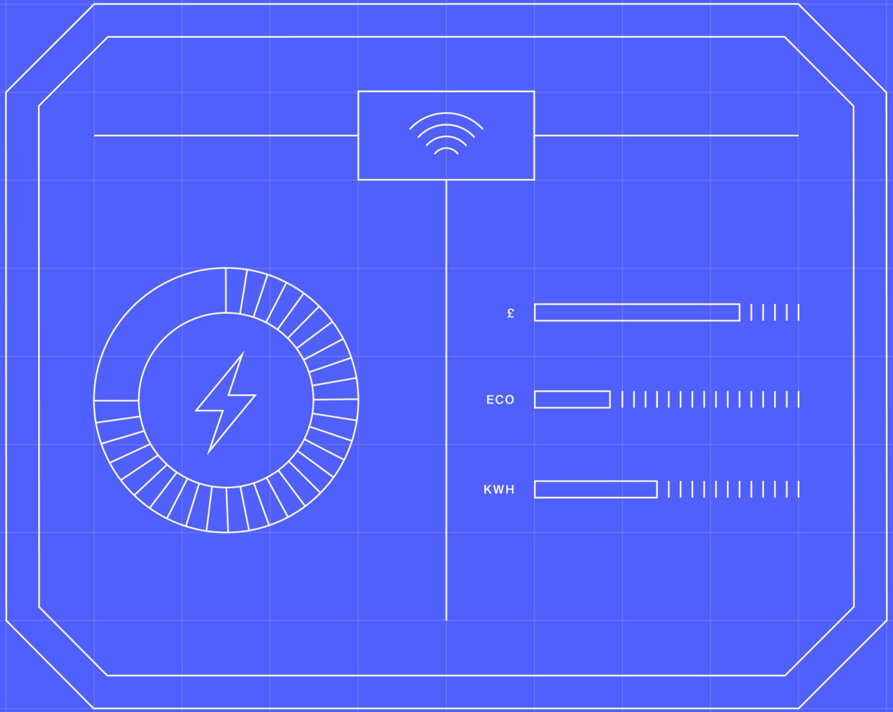
5 mins

Headline Report and Actions

1. Approval of PSG 05 August Headline Report
2. Review of actions:

Ref	Action	Owner	Due	Latest Update
PSG58-02	Programme to update Appendix 3 'Detailed Process for M15 Customer Acquisition Ban' of the Migration Foundations document, following discussions with RECCo, and seek MCAG approval by M14.	Programme	28/10/26	**ONGOING:** The Programme is currently reviewing the M15 choreography. Once completed, the Programme will look to engage Code Bodies to ensure alignment prior to sharing with the migration governance forums.

Ofgem Update



INFORMATION: Message from Programme Sponsor

Ofgem (Jenny Boothe)

5 mins

Document Classification: Public

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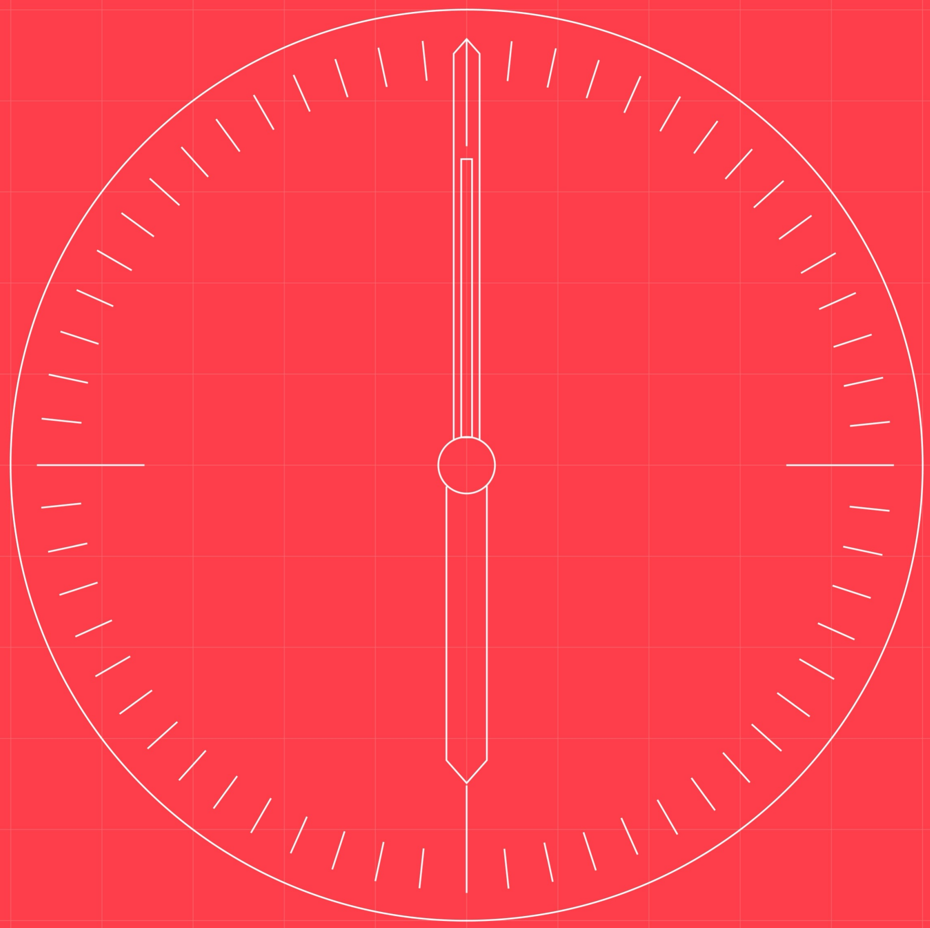
CR066 Approval



DECISION: Approval of CR066: Post ELS Updates to the Migration Framework

Programme (Lewis Hall & Joe Grisley)

10 mins

Document Classification: Public

CR066 Overview

Objective: Programme Steering Group to review Change Boards' recommendation on CR066 and decide to approve or reject the Change Request.

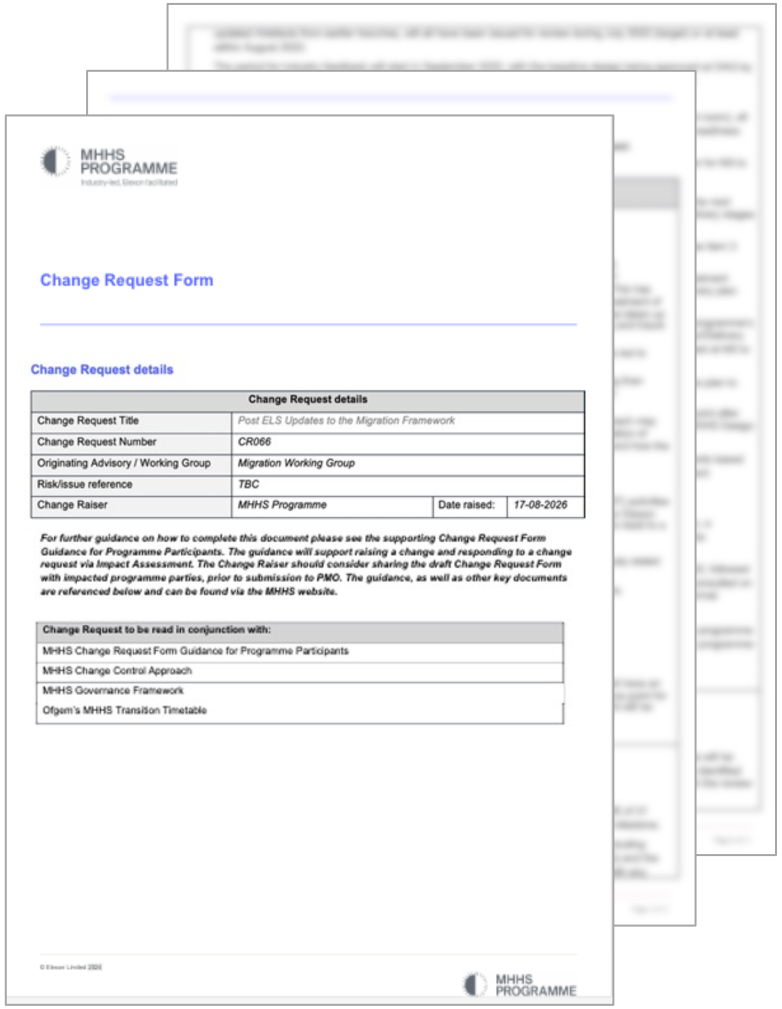
Post ELS Updates to the Migration Framework

Issue Statement:

- Updates are required to the Migration Framework to align the language, parameter definitions and parameters to what has been implemented for the M11 Milestone and post ELS.
- Prior to M11 and during Early Life Support (ELS), a number of changes to Migration parameters were approved through Programme governance.
- As identified through previous MWGs and recorded in the MWG Backlog, the Programme agreed to defer formal updates to the Migration Framework until after ELS, with the intention of capturing the changes within a single framework update. This was subsequently further deferred while CR065 and the P487 changes were prioritised.
- The proposed updates now seek to bring the Migration Framework and associated documents into alignment with the post-ELS 'As Is' state.
- These changes do not introduce any new changes to Migration and do not alter the agreed Migration arrangements. They formally reflect changes that have already been approved through Programme governance.

Description of Change:

- This change request will make all the necessary changes to Migration framework documents.
- The Programme is raising this Change Request to formally incorporate these amendments into the relevant Framework documents.
- In accordance with MHHS-DEL171 – Change Control Approach, these updates are considered "Housekeeping" changes.
- A Housekeeping change covers administrative amendments that have no impact on the Programme, including minor updates to baselined artefacts that have no wider impact on Programme outcomes or deliverables, such as wording changes.



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Change Request Form

Change Request details

Change Request details			
Change Request Title	Post ELS Updates to the Migration Framework		
Change Request Number	CR066		
Originating Advisory / Working Group	Migration Working Group		
Risk/issue reference	TBC		
Change Raiser	MHHS Programme	Date raised:	17-08-2026

For further guidance on how to complete this document please see the supporting Change Request Form Guidance for Programme Participants. The guidance will support raising a change and responding to a change request via Impact Assessment. The Change Raiser should consider sharing the draft Change Request Form with impacted programme parties, prior to submission to PMO. The guidance, as well as other key documents are referenced below and can be found via the MHHS website.

Change Request to be read in conjunction with:
MHHS Change Request Form Guidance for Programme Participants
MHHS Change Control Approach
MHHS Governance Framework
Ofgem's MHHS Transition Timetable

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MHHS-DEL4617 CR066

CR066 Decision

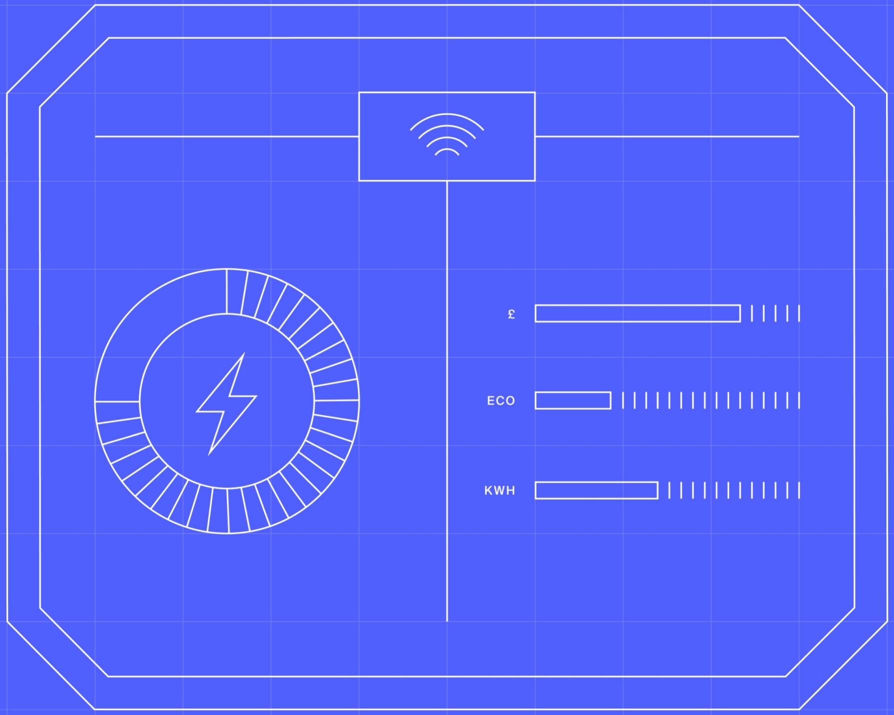
The SRO Change Board met on 24th August 2026 and recommended the approval of CR066 as a Housekeeping Change.

The Change Board made this recommendation on the basis that:

- These updates to the Migration Documents do not introduce any new changes to Migration and they do not alter the agreed migration arrangements.
- They look to formally reflect the changes that have already been approved via programme governance.

DECISION	PSG Chair to approve CR066 for implementation as a Housekeeping Change to update the Migration Framework documents in order to ensure the documents reflect the current 'As Is' State of Migration.

Programme Status Update



INFORMATION:
- Critical Path
- Changes to the Plan
- Update on Programme Workstreams
- RAID

Programme (Lewis Hall)

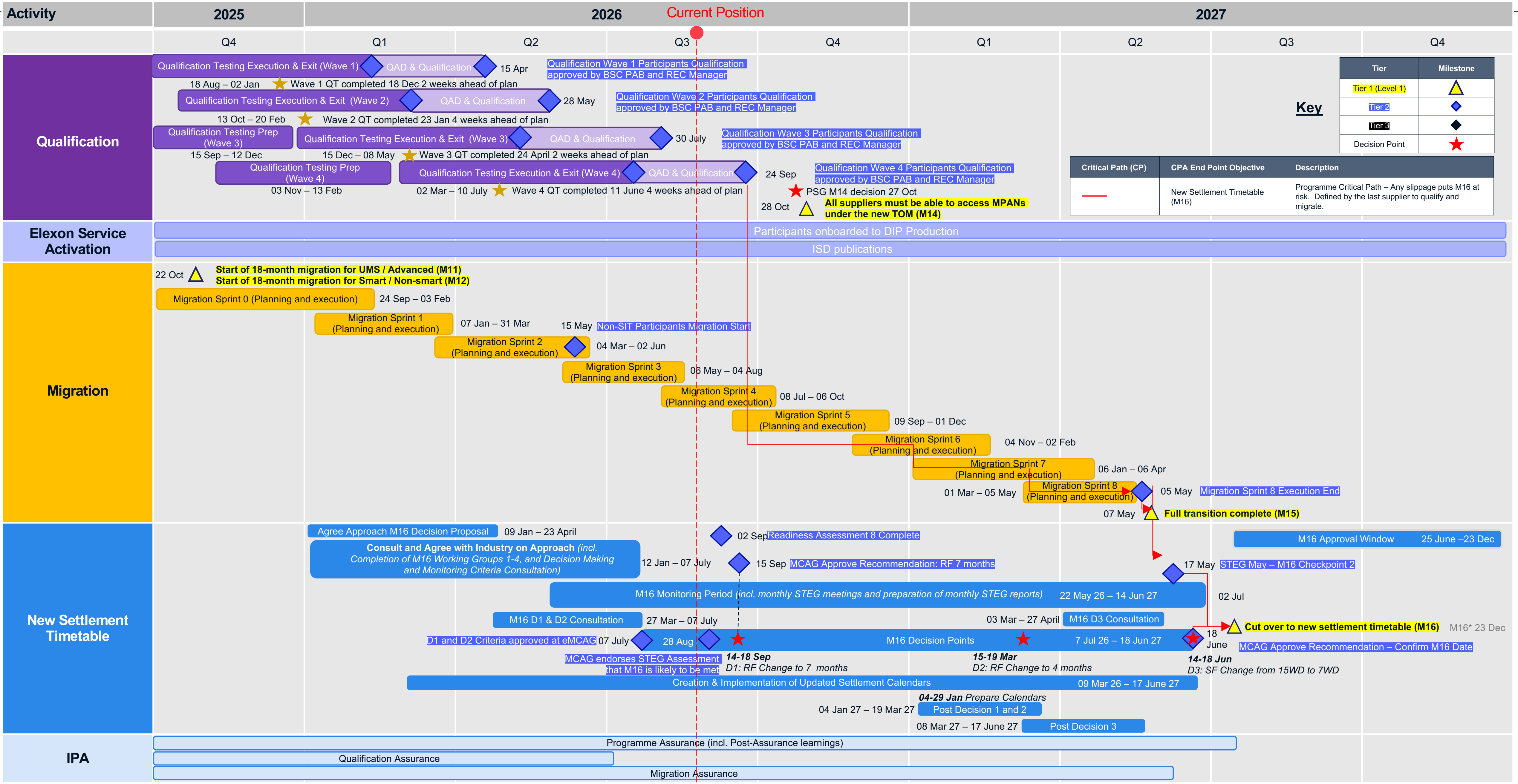
10 mins

Document Classification: Public

The POAP has been aligned to Programme Plan v6.56 and has been updated to include further detail.

Baselined MHHS Implementation Timeline – POAP (M11 - M16 Critical Path)

Document Classification: Public



Update:
Following a review of the Programme Plan, the legacy late-exit milestones across M14, M15 and M16 (denoted by *) have been removed from the planning artefacts.

Rationale:
These milestones were introduced in the original programme replan (CR022) but became redundant as of CR055. As there is now more certainty around delivery timelines and to avoid any confusion, we have removed them.

Plan impact:
There are no associated dependencies or activities required to complete these milestones; therefore, their removal has no impact on the current delivery approach or any key programme milestones.

Milestones removed:

Milestone ID	Milestone title	Date
T1-MI-5500	All suppliers must be able to access MPANs under the new TOM (M14*) - Late Exit	28/01/27
T2-MI-6500	Full transition complete (M15*) - Late Exit	09/08/27
T1-EL-2000	Cut over to new settlement timetable (M16*) - Late Exit	23/12/27

Programme Status by Workstream

Workstream RAG definitions		
On Track	Path to Green is viable with measurable management plan in place	Path to Green is not viable without escalation and intervention

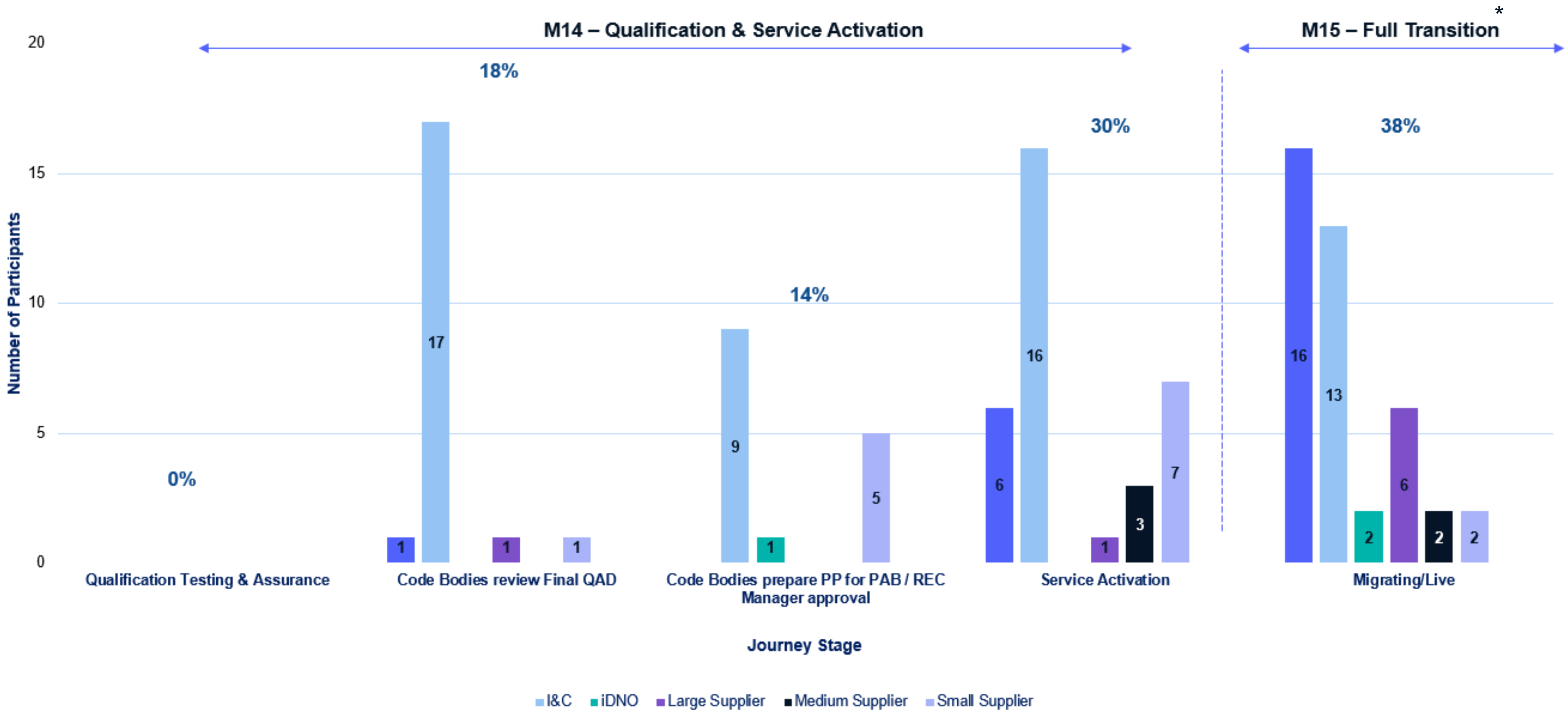
Workstream		Last month (Aug)	This month (Sep)	Next Month (Oct)	Commentary on status and path to green
Supplier & Agent Qualification	Qualification				• All Wave 1, 2 & 3 PPs have Qualified. Wave 4 PPs are being closely tracked through their respective Migration Pathways with 100% of Final QADs submitted on time for Wave 4. • There are 4 M14 critical Suppliers in the Enduring process that are also being tracked closely. • M14 remains on track with no central issues with Qualification affecting Suppliers' ability to hit M14. • A small number of PPs remain at risk of not qualifying by M14, but these are aware of the sanctions that would apply and all are being proactively supported by the Programme and Code Bodies to give them the best chance to hit M14.
	Qualification Testing				• Wave qualification testing is now complete, which are the Programme milestones for Qualification Testing. Enduring Qualification Testing progress is being monitored against Qualification above.
Migration	Readiness				• Non-SIT Suppliers continue to commence migration as planned
	Execution				• 61% of MPANs migrated (20.5m MPANs) • Consistent delivery against Sprint 4 plan • 23 Suppliers are actively migrating and remain compliant with the Migration Framework • Exception volumes remain low • No LDSO, DCC, or DIP threshold breaches
M16					• Material being prepared for first RF decision – metrics in line with agreed criteria • STEG discussions on SF criteria continuing • Concerns raised regarding CVA processes, Elexon have mobilised an Issue Group to discuss CVA M16 considerations

Programme Participants Journey Stages (M14 & M15)

Date **24th August 26**

This graph shows the current **distribution of Participants across the E2E journey**, using data from the non-SIT tracker:

- **0%** of total Participants are in **Qualification Testing & Assurance** steps (no change since last PSG). Qualification Testing has now been completed.
- **18%** of total Participants are in **Final QAD Review** (18% decrease since last PSG)
- **14%** preparing for PAB/REC approval (no change since last PSG)
- **30%** of total Participants are in **Service Activation** (9% increase since last PSG)
- **38%** of total Participants are **Migrating/Live** (9% increase since last PSG)



* Please note the numbers of **M15 – Full Transition Completed also** include the in SIT qualified PPs.

* Please note this report is currently only tracking new entrant iDNOs and does not include LDSOs that qualified as part of QT

Strategic Risk Themes affecting the Programme

Note: *Only three open issues remain within RAID, all low scoring (score ≤2), with no open Critical or High-rated risks*

Theme	Risk statements	Programme actions	RAID references	RAG / Trend
Central Party Capabilities to Support PP Volumes	• There is risk that Central Parties may not have the capabilities to support peaks in the volume of PPs going through the journey through Qualification to Migration Start, particularly at the end of Migration Pathway 8 and 12 or migration volumes • There is a risk that Service Management operation (not just ITSM, but assurance, market design, settlement etc.) cross-industry cannot support new PPs entering MHHS which is a key dependency for successful Migration	• Readiness Assessment 8 confirmed confidence in central party capabilities and capacity • Central Party monitoring via PP tracker • Ongoing Service Management reporting at TOG and SMF post-ELS • The Programme has confirmed closure of all ELS Exit Recommendations within its remit, with 8 of 9 recommendations completed and the remaining item now managed through IPA Service Assurance activities. No further Programme monitoring required, theme RAG remains Green	**Milestone impacted:** M14/M15 **Linked Risk/Issue IDs:** R1175, R1251, R1220, R1221, R1160	
PPs' ability to hit Programme Timescales	• There is a risk that Programme Participants may not have the ability to hit their timescales to Qualify and/or start migrations • Two qualification participants (one Wave 4, one Enduring) are being closely monitored due to an increased risk of not meeting M14 requirements and potentially facing sanctions	• Monitoring and escalating PPs via PP tracker to their Migration Pathways with Qualification, DIP Manager, ISD and MCC teams • The participants at risk are subject to enhanced oversight and escalation, with progress being monitored against an agreed mitigation plan. The risk of M14 sanctions remains. RAG now Amber and trending down to reflect the current position and associated risk	**Milestone impacted:** M14/M15 **Linked Risk/Issue IDs:** R1265, R1160, R1175, R1295, R1296	
Programme's ability to approve M14	• There is a risk that there are central issues that affect a Suppliers' ability to hit M14 that therefore require the Programme to consider its options in setting M14 or consider any exceptions to sanctions being applied	• M14 acceptance criteria and choreography approved, criteria now tracked through QAG. M14 Acceptance criteria taken to QWG/QAG for dry-run in Aug, recommended to PSG for approval • No central issues or significant risks with Qualification affecting Suppliers' ability to hit M14 • BSC Mod P514 (to resolve an issue in BSC Section C12.12.6) on-track for 27 Aug 2026 implementation. I276 further reduced in score and RAG remains Green	**Milestone impacted:** M14 **Linked Risk/Issue IDs:** R1251, R1277, R1264, I276	
PPs' ability to complete Migration	• There is a risk that Programme Participants may not have the ability to execute and complete their Migrations before M15	• Proactive monitoring & escalation via MCC, with proactive dependency management. Suppliers migrating to plan; RAG Green and stable • Sprint 3 recovered missed volume from Sprints 1–2. Gap to M11 Baseline fell from ~25% to under 3%, in line with Migration Framework tolerances • Problematic MPANs reduced from ~257k to ~100k. Minor uptick since July review (~79k in some areas) attributed to portfolio churn, with minimal risk and positive overall progress. Exclusions List reviewed at each MWG; owners, target dates and remediation plans in progress	**Milestone impacted:** M15 **Linked Risk/Issue IDs:** R828, R1202, R1225, I277	
M16 Strategic risks	• There is a risk that the timing and conditions required to support a successful M16 decision may not be achieved due to dependencies on M16 Decision Approach and Monitoring Criteria, Monitoring Period results, Migration progress and the stability of MHHS operations	• Proactive monitoring of RAID items by M16 Workstream and discussions through STEG. Assessing M16 RAID landscape following M16 Consultation Period • RF Decision Criteria approved; monitoring in-progress ahead of Decision Point 1 in September. Focus has now shifted to discussing and finalising SF Decision Criteria • Some concerns being raised by participants relating to CVA issues and their potential impact on the shortening on the Settlement calendar for M16. Elexon has now set up BSC Issue Group 122 to determine the facts and any required mitigating activities	**Milestone impacted:** M16 **Linked Risk/Issue IDs:** R1255, R1256, R1258, R1259, R1260, I278	
Regulatory/external change	• There are several industry Code changes required to complete or de-risk migration and there is a risk that these are not implemented when needed	• Support from Programme in drafting CPs to feed into industry change, but Programme dependent on Code bodies progressing • Design Authority proactively chasing through Code Body bilaterals, Expert Group, Working Groups and responding to consultations • Migration workstream reporting change items as dependencies at MCAG • CP1628 / CP1632 have been confirmed as on track by LDSOs and Code Bodies at August PSG. Overall RAG remains Green given continued progress made on BSC Mod P514 – noting the dependency on I276	**Milestone impacted:** M15 **Linked Risk/Issue IDs:** R1252, R1226, I276	

Risk Assessment – M14

Risk ID	Risk	Mitigation Plan	Latest Updates	Previous Score	Current Score	Risk Status
R1301 *(New)*	There is a risk that the Programme does not have a complete and validated view of all suppliers with active MPANs requiring qualification, retirement or migration actions by M14 due to outstanding MPID Intention Plans and incomplete confirmation of participant intentions	1) Continue to actively chase outstanding MPID Intention Plans through Code Bodies 2) Maintain and regularly review the Annex 4/5 participant tracker 3) Validate that all suppliers with active MPANs have a confirmed route (Wave Qualification, Enduring Qualification, Retirement or Dormant) 4) Escalate non-responsive suppliers through Programme governance and initiate Annex 5 processes where required 5) Continue reporting the population and outstanding responses through governance forums	• Initial risk raised following Code Bodies RAID review. Current reporting demonstrates good progress; however, outstanding MPID Intention Plans mean the Programme cannot yet demonstrate a complete and validated M14 position for all suppliers with active MPANs • The 2 MPIDs with MPANs registered and not going through MHHS Qualification are presenting their MPID Intention Plans to PAB 27/08	-	12	Open
R1295	There is a risk that sanctions will be required for Wave suppliers who have not qualified by M14	1) Continue weekly participant qualification tracker reviews and RAID reviews 2) Maintain participant watchlist and targeted assurance for at-risk organisations. 3) Escalate missed milestones through Qualification Escalation Process 4) Monitor recovery plans and evidence submissions through to Director Sign-off 5) Communicate the consequences of failing to achieve M14 and support participants in recovering delivery plans	• Continuing to monitor against mitigation plan through enduring qualification, key review point on 10 September (final status review) • Probability increased to 4, and score from 8 to 12. 1 PP is at particular risk. BSC and REC continue to monitor and hold targeted bilaterals with at-risk PP • PP still at risk in escalation Stage 4, continuing to monitor against mitigation plan / actions noted. Score remains	8	12	Open
R1296	There is a risk that sanctions will be required for M14 suppliers who are using the M14 Enduring Qualification process	1) Continue weekly Enduring Qualification assurance and tracker reviews 2) Monitor participant progress against Enduring Qualification milestones and evidence submissions 3) Maintain targeted engagement with at-risk Enduring Participants and agree recovery plans where required 4) Programme support to Enduring Qualification Team with ad-hoc escalations 5) Continue regular reporting of Enduring Qualification readiness and emerging risks to programme governance	• Continuing to monitor against mitigation plan through enduring qualification, key review point on 10 September (final status review). • Code Bodies continue to monitor the 4 PPs progressing through the enduring qualification route to M14. • Probability increased from 2 to 4 in alignment with R1295 as 2 PPs in escalation and 1 PP is increasingly likely to face sanctions at M14 from enduring qualification. Continuing to monitor against mitigation plan	8	12	Open
R1265	There is a risk that Market Participants, particularly smaller Suppliers and Agents, do not fully understand or complete their Service Activation activities ahead of Qualification	1) Provide clear and ongoing Service Activation guidance and communications to Market Participants (including targeted clarification via QWG and programme channels), ensuring requirements for parties, agents, and new entrants are clearly understood 2) Monitor participant readiness through trackers and readiness dashboards, with proactive engagement and escalation of delays or emerging issues as they arise across Waves 3 and 4 3) Enable earlier onboarding to the DIP production environment (via proposed CR) and embed onboarding process improvements through the Elexon PMP-led qualification approach to reduce lead times and support timely completion of Service Activation activities	• Ownership transferred to Elexon PMP Team; process re-communicated at QWG with positive engagement (service desk tickets raised) • Limited participants impacted; probability reduced from 3 to 2; clarification provided on MDD requirements; continued monitoring through Waves 3 and 4 • The mitigation plan remains appropriate and is progressing as planned. Service Activation activity for Waves 3 and 4 is in its early stages, with ongoing engagement to confirm participants' Expected First Dates (EFDs). Given the majority of participants are existing suppliers, the identified MDD-related risk is not currently expected to materialise for most participants. The risk score remains unchanged and will continue to be reviewed through monthly Programme monitoring.	12	12	Open
R1251	There is a risk to Code Bodies and DIP Manager capacity to support the qualification of all PPs by M14, because there will be peaks of PPs qualifying at the end of Wave 3 (Migration Pathway 8) and the end of Wave 4 (Migration Pathway 12)	1) Monitor Code Body and DIP Manager capacity through Readiness Assessments (RA7/RA8) 2) Code Bodies encouraging PP use of earlier Migration Pathways 3) Engage DIP Manager on DIP CR021 to enable earlier onboarding of participants in high-volume pathways 4) Review risk score following RA outputs, DCAB decision, and confirmed implementation approach	• DIP DCR0021 implemented and to be applied to Migration Pathway 8 to reflect increased numbers in MP8, but mainly to test the process before the much higher numbers in MP12 • REC Qualification activity remains on track, with Wave 3 and MP8 participants nearing completion and MP9 qualification underway. Forecast demand continues to reduce as participants bring forward target PAB qualification dates, with existing resource capacity remaining sufficient. Since the baseline forecast, participant volumes have reduced by approximately 45% for MP8 and 30% for MP12. DIP DCR0021 has been successfully implemented and utilised for MP8 • Probability reduced from 2 to 1, and score from 14 to 9. Wave 3 MP8 peak delivered without capacity issues. Wave 4 MP12 peak continues to decline. Current qualification resource levels are sufficient for future demand	14	9	Open
R1059	There is a risk that unplanned outages in the UIT environment will prevent participants from completing Enduring Qualification Testing ahead of M14, or supplementary non-critical path testing in the QTF	1) Daily monitoring of UIT Environment (DIP And QTF) availability and capacity. 2) Continue to triage and respond to testing defects accordingly.	• Risk remains until all M14 participants have completed QT; continuing to monitor. • Risk to be kept open until UIT is taken down given it is still being used for Sandbox testing until end August. • Risk description and mitigation plan updated to focus on impact to Enduring Qualification Testing and supplementary Sandbox testing, rather than transitional QT that is now complete across Waves 1 to 4. Risk remains open until UIT is taken down for any Programme related testing (scheduled for 28/08) • UIT Environment to be managed by DIP Manager from M14 but this is not a Programme activity	9	9	Open

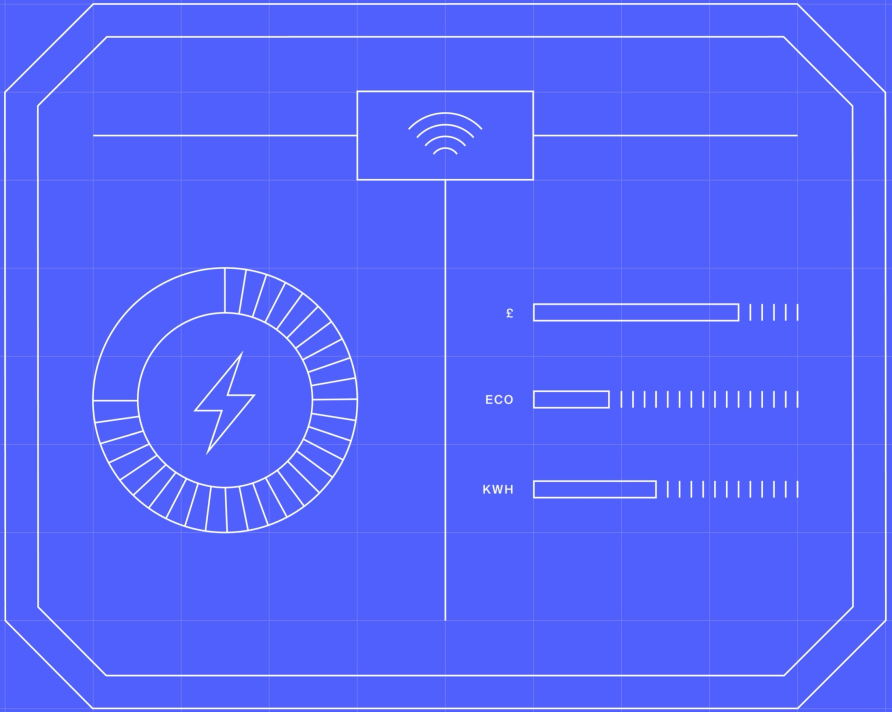
Risk Assessment – M15

M15 Umbrella	Risk ID	Risk	Mitigation Plan	Latest Updates	Previous Score	Current Score	Risk Status
Migration Execution	R1275	There is a risk that some participants Migration Plans show planned volume up to the last week of the migration window, which means that there is little or no time available to manage exceptions before M15	1) Programme to socialise risk via MWG for discussion to develop potential mitigation. Following working group, the programme will assess industry discussion and begin to develop mitigation plan. Once mitigation plan is drafted, the programme will report this back to the working group for consideration of implementing the proposed mitigating actions 2) Supplier Migration Plans need to recognise this and demonstrate consideration of this risk and manage the risk accordingly	• Guidance has been published in July's MWG papers and suppliers have been asked to consider this when submitting their migration plans in SP4 planning. Post the end of SP4 planning, we will be able to review whether this has had an impact on the migration volumes planned in the last 2 weeks of the migration period • Following the publication of Programme Guidance at July MWG, the programme has not witnessed any noticeable update in the guidance within Sprint 4 planning. The Programme will be reminding parties of this guidance at August MWG and will be engaging the Suppliers with volume within the final 2 weeks to better understand why they are planning to be active within this period.	16	16	Open
Migration Execution	R1290	There is a risk that weak or absent supplier exception management processes could allow migration exceptions to accumulate, delaying resolution into later migration sprints and putting M15 migration completion for the supplier at risk	1) MCC to raise awareness of this issue with all migration Suppliers on a regular basis 2) MCC to monitor missing PUB-036 messages via internal reporting and, where volumes are considered greater than BAU, notify relevant Suppliers / share common themes & trends with industry 3) Suppliers to actively monitor and resolve IF-045 messages received for Event Codes [NoMSAppointed] or [NoDSAppointed]	• Risk opened. To be monitored and updated at end of Sprint 3. Risk levels vary by Supplier; scoring is based on an overall level. MCC raising the importance of monitoring and exception management in migration readiness bilaterals and monitoring exceptions for active suppliers • As per last update, continuing to monitor, risk to be reviewed at the end of sprint 3 (04/08) • Current exception rates remain below 1% threshold. MCC will continue to monitor as new suppliers join migration	15	15	Open
Migration Execution	R1202	There is a risk that delays in closing out the items recorded on the "Migration Exclusions List" , by the relevant owners and in line with the defined remedial actions dates will extend the migration timeline and potentially have an adverse impact on achieving the M15 milestone	1) Monitor Supplier progress in resolving Migration Exclusions List MPANs through regular reporting cycles, including review of remaining volumes and forecast completion dates, to ensure sufficient progress towards M15 is maintained 2) Track delivery of approved industry changes required to support closure of exclusion categories and assess any impacts from changes not due for implementation until Nov 26 3) Analyse Supplier forecasts, PPIR outputs and emerging trends in “troublesome MPAN” volumes, escalating material delays or systemic issues through governance forums to agree mitigating actions and protect migration timelines	• Following progress reviews, we are witnessing a marked improvement with a 65% reduction to date. Target Remediation dates are largely remaining the same with the industry target resolution date not experiencing any delays so far • Progress reviews showing overall reduction and migration team following up with individual suppliers as needed. To date there has been a 65% reduction in numbers • The programme has noticed a slight increase in volumes following July progress reviews. Suppliers have identified these increases due to either CoS Gains or improvements in their internal queries. These volumes increase are not material and are manageable within current timelines.	15	15	Open
MHHS TOM Performance	R1269	There is a risk that participant capability varies significantly across the industry, particularly as issue volumes increase during peak migration periods. Some participants may misunderstand processes, misroute incidents, or be overly reliant on Code Bodies for operational support	1) Ensure contingency measures are in place 2) There are flexible resourcing models set out for operational teams and preparation should be made to trigger these early before back-logs build up 3) Additional measures such as extending contractor resource should be considered	• No additional updates to note outside of Mitigations noted. Continuing to monitor throughout Sprint 3 • As of end of sprint 3, risk has not materialised. Continuing to monitor for sprint 4 where we have 28 additional suppliers starting their migration activities. This is a key ramp up period where this risk may materialise. Impact reduced from 4 to 3 as this has not materialised yet, however proximity increased to 4 due to ramp up period. Targeting to close this risk at the end of sprint 5 where most suppliers would have started their migration activity	15	13	Open
Migration Execution	R1287	There is a risk that, in some cases, a migration may be marked as complete even when only one of the Data Service or Metering Service appointments has succeeded, leaving the other incomplete and creating a 'half-migrated' MPAN. This can lead to false positives in MCC reporting against the Migration Complete Acceptance Criteria, indicating that migration is complete when activity is still outstanding for the missing service provider appointment	1) Suppliers are encouraged throughout Migration Sprints to monitor IF-045 messages (Registration Service Reminder Notifications) received via the DIP and ensure prompt resolution by appointing the missing service provider following receipt of these notifications. 2) MCC to report on ‘half-migrated MPANs’ and monitor trends within each Sprint to identify volume, recurrence and systemic issues. 3) Elexon Performance Assurance to monitor supplier responsiveness to IF-045 notifications and resolution times, ensuring aged cases are minimised and remain within acceptable thresholds.	• MCC has reported on half migrated MPANs and are raising it with Suppliers as needed. In Sprint 2 there was good progress made by suppliers on addressing but there is still several aged MPANs. There is also expected to be a spike in half migrated MPANs due to a couple of suppliers having system issues that is causing a spike in IF32 rejections • Currently a spike in half migrated MPANs but this is linked to 1 supplier who has an internal issue. Other suppliers seem to be making good progress on addressing • Half Migrated MPAN volumes generated by the supplier's internal issue is still being progressed. MCC and Elexon PA are engaging the Supplier to ensure this is progressed as per plan	12	12	Open
MHHS TOM Performance	R1220	There is a risk that the Service Delivery function, including Service Management, Performance Assurance, Market Design, OSMs, is unable to scale or operate at sufficient maturity to manage the increased volume and complexity of issues during peak migration periods impacting achievement of M15	1) Elexon to ensure resourcing in place to support additional participants as they begin migration and ensure knowledge base is kept up to date through early weeks of migration and applying any lessons learnt 2) Monitor and review risk during peak periods (E.g., Sprint 3) in case it materialises	• Probability reduced to 3 following RA7 responses. Score reduced from 19 to 15. Continuing to monitor Elexon Service Management Performance • No further update, continuing to monitor Elexon Service Management Performance. Score remains • Non-SIT suppliers have now started Migration activity; this is the period where the risk is expected to materialise. Continuing to review over the next 8 weeks, score remains. Reviewing at the end of Sprint 3 • Probability reduced to 2, and score reduced to 11 following end of sprint 3 and RA8 responses	15	11	Open
MHHS TOM Performance	R1154	There is a risk that Elexon may not have a robust enough Triage team in both capacity and capability when wave 1-4 PPs start migrating	1) Ongoing review of triage capacity and capability, supported by Service Management enhancements (incident, problem management and continuous improvement) to ensure adequate support as Wave 1–4 migration volumes increase 2) Active monitoring and use of operational data (incident volumes, resolution times, throughput and migration performance) to identify emerging constraints, assess control effectiveness, and inform risk reassessment through the migration period 3) Delivery of ELS Exit Recommendation 7 actions and incorporation of IPA feedback (once received), including any additional measures required to strengthen triage arrangements	• Triage process operating ok at present. Key monitoring period through to end of July. Risk to be re-scored post this based on evidence • Non-SIT suppliers have now started Migration activity; this is the period where the risk is expected to materialise. Continuing to review over the next 8 weeks, score remains. Risk to be re-assessed at the end of Sprint 3 (04/08). Programme awaiting IPA feedback • As of end of sprint 3, migration completion rates are just under 60%. To date, this risk is not causing any significant issues with migration progress. Impact reduced from 4 to 2, and proximity increased from 3 to 4 on this basis. Continuing to monitor through sprint 4	15	8	Open

Risk Assessment – M16

Risk ID	Risk Description	Mitigation Plan	Latest Updates	Previous Score	Current Score	Risk Status
R1294 *(New)*	There is a risk that concerns over CVA Settlements' capability to handle the shorter settlement timetable, currently pending discussion at the Elexon BSC Issues Group, are not resolved in time to support the Programme's decision to reduce the settlement timetable for SF runs. This could result in a delay to the M16 Milestone decision to implement the reduced settlement timetable for SF runs.	1) Monitor progress of the Elexon BSC Issue Group that will be established to raise and resolve any CVA issues that related to implementing the reduced settlement timetable as part of M16	• BSC Issue 122 (Ensuring CVA Arrangements are Ready for M16 Settlement) has now been raised to cover this risk. First meeting expected to be in early September, programme team will have representatives on this discussion	-	10	Open
R1293	There is a risk that M16 monitoring may identify an issue that needs to be reflected in the M16 decision-making criteria, requiring a change to the agreed monitoring framework so it can inform the final M16 decision on shortening the settlement timetable for RF runs	1) Suppliers to ensure they have robust expectation management process and monitoring 2) Suppliers to ensure they are using PUB45 to support identifying MPANs with missing agents' appointments 3) Suppliers to priotising resolving aged half migrated MPANs were possible	• Risk formally opened post consultation period, monitoring in-line with mitigation plan noted • Decision point 1 expected to occur in September. No additional criteria identified to date. Continuing to monitor	10	10	Open
R1260	The NESO Manifest Error Process managed via BSCP014 has a timeline of 10 days for completion or 2 days before IR run. The M16 workstream will reduce IR timescales from 16 to 8 days. This means the current ME timescales are incompatible with the post M16 settlement timetable timescales	1) Participant to raise change/issue to align BSCP014 Manifest Error timelines with MHHS settlement timetable. 2) Elexon change team to progress issue or modification in line with existing governance arrangements for implementation prior to M16.	• NESO to engage Elexon change team to request change support, with the option to raise an issue or CP to amend BSCP014 Process 3.3 timescales to align with the MHHS Settlement Timetable timescales.. https://bscdocs.elexon.co.uk/bsc-procedures/bscp-14-processing-of-manifest-error-claims • To confirm if issue or Mod has been raised or not to determine next steps. No change to score • Confirmed with NESO that this has been discussed with Elexon, with a BSC Mod expected to be formally raised shortly to resolve this. Once we have the Mod reference, we can reduce the risk scoring to reflect this additional mitigation activity and progress made. Probability reduced from 5 to 4 in the interim	11	9	Open
R1194	There is a risk that the information or data required to support the decision to move to the new settlement timetable is unavailable	1) STEG to review all data associated with the defined monitoring approach prior to M16 decisions 2) STEG to continue monitoring the current settlement conditions in case any changes arise before the final RF decisions are made. 3) If any additional monitoring is identified as being required, the necessary data must also be available for the relevant criteria. Ensure reporting and decision-support data is available.	• Settlement and Migration data is available to support current proposed reporting. Noting additional reporting items may be requested over time which are less easily available • The risk remains open. The agreed approach is in place, and data is available to support monitoring through to DP1. However, the risk should remain open for continued monitoring in case any changes arise before the final RF decisions are made • If any additional monitoring is required, the necessary data must also be available for the relevant criteria. No change to the risk score. Risk moved to monitor	8	8	Open
R1241	There is a risk that any delays to Decision Point 1 (RF Reduction from 14 months to 7) an/or Decision Point 2 (SF Reduction from 15WD to 7WD) may have an impact on the achievement of the M16 Milestone.	1) Develop and maintain clear critical path for Decision Point 1 and Decision Point 2. 2) Use STEG working groups to progress decision-making framework and reduce delay risk. 3) Ensure visibility and transparency of decision dependencies across industry. 4) Monitor alignment of decision timelines with M16 milestone requirements.	• Use the STEG WG to help mitigate this risk by socialising the decision points and associated approach to Decision making. Visibility and Transparency should make the Decisions more straightforward and mitigate some risk. • Monitor based on agreed monitoring approach. Recognise M16* option in the plan to act as potential mitigation for this issue (if required) • Risk remains at 7, continuing to monitor as per above rational	7	7	Open
R1259	There is a risk that the Cutover date changes after publication of updated Settlement Calendar (via ISD publication of new MST) – publishing a calendar which then needed to be overwritten creates a risk for industry participants as may not be supported by Industry participants system and processes.	1) Review publication of revised Settlement Calendar date until cutover date approval. 2) Include mitigation within M16 planning activities. 3) Reassess following consultation outcomes and continue to monitor	• The planning activities for publishing the new Settlement Calendar only once the cutover date has been approved should help mitigate this risk. This will be shown as part of the M16 planning activities included within the MHHS Programme Plan. • Risk reviewed following the Consultation Response and remains open for ongoing monitoring. No change to the risk score.	7	7	Open

Qualification Update



INFORMATION: Update on Qualification Progress and Stage 4 Escalation

Code Bodies (David Moss)

5 mins

Document Classification: Public

PSG – Monthly Qualification Update

Overall Status / Progress
Overall Qualification:

- Focus on final qualification Wave 4 Migration Pathways 10, 11 and 12 approvals ahead of M14.
- 2 participants are currently at-risk of failing to qualify before M14, presenting a potential sanctions risk (1 participant in Wave 4 MP12 and 1 in Enduring Qualification process). Remediation progress is being closely monitored through ongoing assurance and participant bilaterals.
- Code Bodies are working with participants with no route to Qualification, managing their Market Exit ahead of M14.
- A small number of suppliers outside the transitional Wave qualification process are progressing through Enduring Qualification for M14, with targeted support addressing risks to individual timelines.

SIT Qualification:

✓ Pathway 6 – MHHS Qualification complete.

Non-SIT Qualification:

✓ Waves 1 to 3 – MHHS Qualification complete.

- **Wave 4 – All Final QADs received; 40 of 42 (95%) approved and 38 of 42 (90%) Director sign-offs completed.**
  - 1 participant in Stage 4 Escalation (Ofgem Notified)
  - 1 new entrant participant pending Ofgem License (non-M14 critical)
  - Total number of participants in MP12 been reduced from 32 to 8 (75% drop against RA7 forecast).
- **Enduring** – PQS submissions are complete, with participants progressing to QRA and QTF.

Key upcoming milestones

Milestone name	Date	RAG
BSC PAB and REC Code Manager Approval (Wave 1)	15/04/26	C
QAD Director Sign Off (Wave 2)	20/04/26	C
Wave 3 Qualification Testing End	15/05/26	C
Final QAD Received (Wave 3)	22/05/26	C
BSC PAB and REC Code Manager Approval (Wave 2)	28/05/26	C
QAD Director Sign Off (Wave 3)	26/06/26	C
Wave 4 Qualification Testing End	10/07/26	C
Final QAD Received (Wave 4)	24/07/26	C
BSC PAB and REC Code Manager Approval (Wave 3)	30/07/26	C
QAD Director Sign Off (Wave 4)	28/08/26	G
BSC PAB and REC Code Manager Approval (Wave 4)	24/09/26	G

Qualification Cohort	Key Concern or Risk	Mitigation or Resolution	RAG
Non-SIT Suppliers & Agents	**Non-SIT participant does not meet wave requirements which delays its Qualification timelines**	95% of Wave 4 have achieved Final QAD Approval. Targeted support and enhanced monitoring remain in place for participants in Migration Pathways 10, 11 and 12, including 1 participant subject to Stage 4 escalation.	G
Non-SIT Suppliers & Agent	**There is a risk to Code Bodies capacity to support Qualification of all PPs by M14 if PPs continue to move from earlier waves into Wave 4.**	Scope of Wave 4 has been fixed and the number of participants in final Migration Pathway 12 requiring PAB qualification on 24/09 has been reduced from an initial allocation of 32 to 8 (75% drop).	G

Digital Power Energy Supply UK Limited – Stage 4 Escalation Notice

Code Body escalation actions are set out in the MHHS Qualification escalation process, including the requirement that at Escalation Stage 4 the Participant will be named at the Programme Steering Group (PSG).

Digital Power Energy Supply UK Limited have been escalated to Stage 4, on 5 August 2026, due to a lack of progress on the resolution plan for M14 Qualification readiness.

Code Bodies continue to prioritise dedicated support to Digital Power Energy Supply UK Limited, through daily calls to develop and monitor the progress of their rectification plan. Code Bodies have notified Ofgem of their escalation status.

Digital Power Energy Supply UK Limited are at risk of being subject to MHHS QA&P Annex 4 sanctions. As a result, the Programme Risk R1295 has had its risk score increased from 8 to 12.

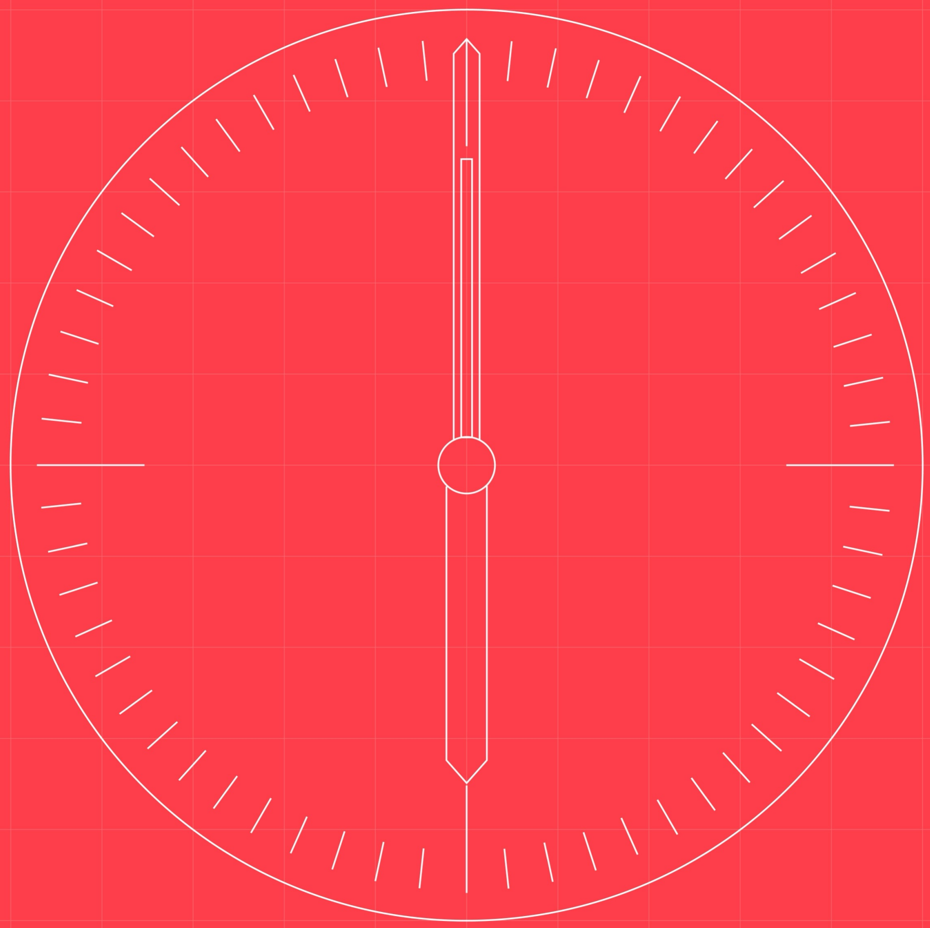
7

M14 Acceptance Criteria and Decision-making Dry Run

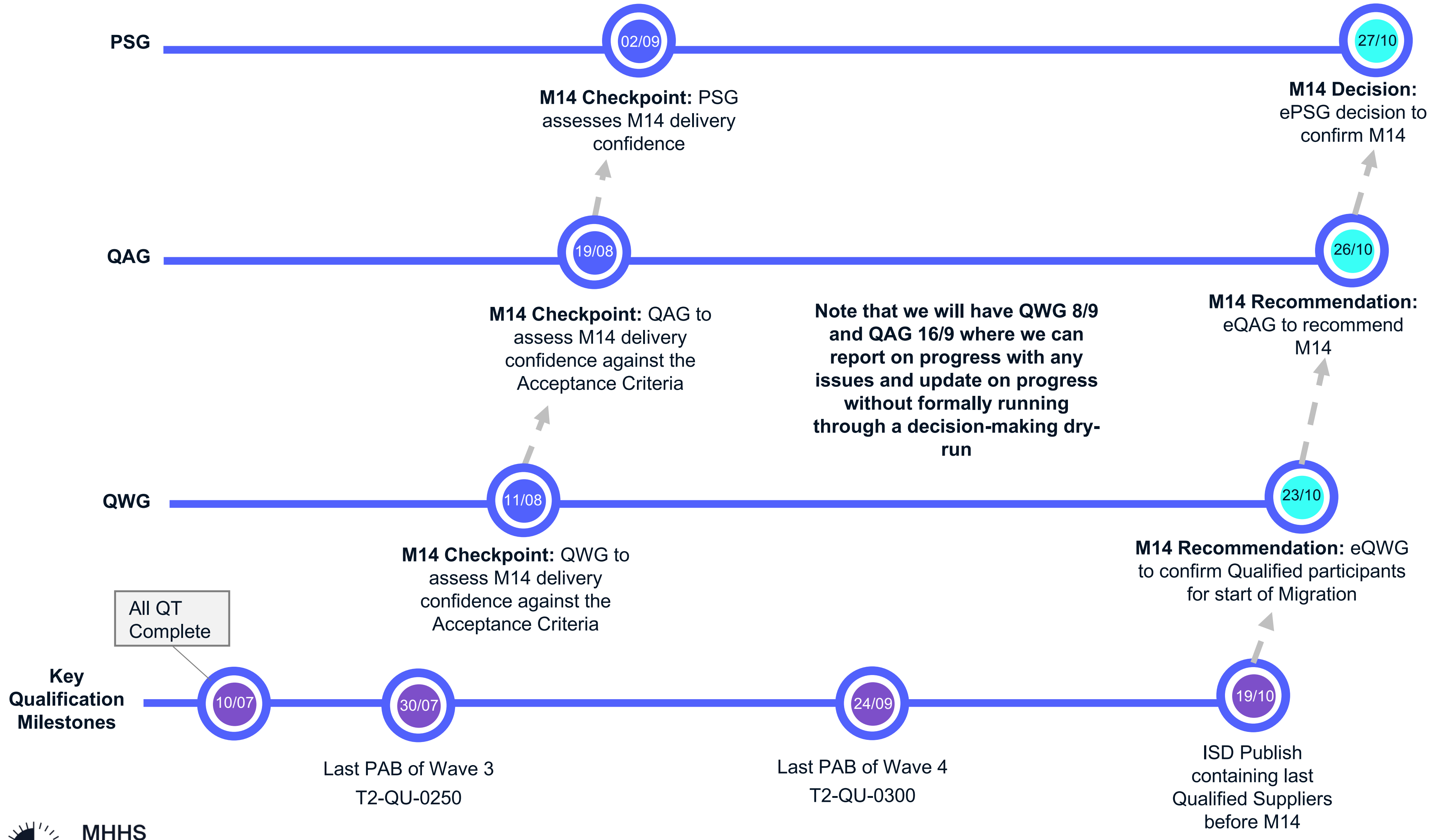
DECISION: Review M14 Decision Criteria Evidence as a Dry Run for the M14 Decision

Programme (Jason Brogden), Code Bodies (David Moss & George Player), DIP Manager (Stuart Pitcher) and Elexon (Alex Kapo)

10 mins



Reminder of Approved M14 Decision Choreography

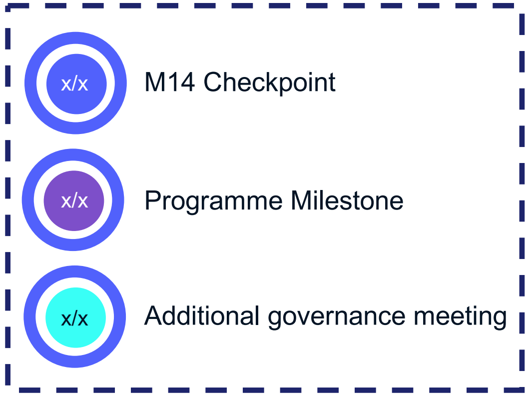


M14 decision flows through QWG, QAG, then PSG (as a Tier 1 milestone)

- **23/10 eQWG will be after the last ISD Publish for Suppliers before M14 (19/10) therefore there will be time to build the Programme narrative against criteria before QWG**

A checkpoint will be aligned to August QWG & QAG and September PSG to:

- **act as a dry run for M14 decision-making; and**
- **act as a trigger following PSG for Code Bodies to notify Ofgem of no issues with the central process, as per QA&P Annex 4**



The M14 Acceptance Criteria

The Programme will provide an update on each criterion required to meet M14:

	Criterion	Key evidence required to demonstrate the Criterion has been met	Update and Status
1	**There is confidence that there have been no MHHS Programme, DIP Manager or Code Bodies issues with Qualification that might have affected Suppliers' ability to achieve M14 (notified to Ofgem in advance of M14 as per Annex 4 of the Qualification Approach & Plan)**	• Code Bodies have met their SLAs as outlined in the QA&P • That all PP exemption requests were resolved in a timely manner which did not delay PP's qualification timeframe • Central QTF issues have not critically delayed Qualification Testing	• Currently being met • Currently being met • Currently being met
2	**There is confidence that the process in Annex 4 of the Qualification Approach & Plan can be executed if needed**	• Code Bodies have demonstrated (e.g. through process testing) that the mechanisms are in place to execute Annex 4 actions in line with timings set out (*i.e. if Suppliers are not Qualified in time for ISD Publish 19/10/26, Code Bodies will notify RECCo and RECCo will apply the block in CSS for 28/10/26*)	• BSC and REC successfully completed Annex 4 testing (including PP) 10 June. Test Completion Report reviewed by Programme. • BSC Mod P514 'Clarification of timings for lifting M14 sanctions for MHHS' approved by BSC Panel and planned for 27 August 26 Implementation. [I276] • Criterion will complete with BSC Mod P514 implementation
3	**There is confidence that there have been no Elexon or DIP Manager issues with Service Activation (Parties DIP Onboarded, EFD set in ISD by 26 October and no ISD publication issues)**	• No ISD or MDD publish issues that can't be supported by fix forward resolution • No critical delays to DIP Manager publication of the invite to DIP onboard	• Currently being met • Currently being met – DIP CR021 implemented and the associated early onboarding process has been executed successfully for MP8 and will be for MP12 to mitigate risk of DIP onboarding delays impacting Go-live for PPs
4	**Decision-making choreography governance in place for M14**	• Defined process is set out and communicated across the Programme • Governance meetings are diarised by MHHS Programme PMO.	• Complete - Approved at QAG 22 April 2026.

M14 Criteria 1 and 3 – Evidence

- Across Waves 1 to 4, KPI performance for QAD reviews, Qualification Testing (QT), PAB Qualification, DIP onboarding, and Service Activation remained on-track. Code Bodies SLAs were met, and no participants experienced centrally attributable delays in progressing through qualification.

	Section	Metric Description	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	Jul-26	Aug-26	Sep-26	Oct-26
	QAD	Average working days to respond to Initial QAD submissions - BSC	4.4 days	3.4 days	2.8 days	2.3 days	2 days	2.7 days	2.2 days	1 days		
	QAD	Average working days to respond to Initial QAD submissions - REC	16.4 days	15.2 days	7.9 days	5.9 days	7.8 days	7.5 days	2.7 days	1 days		
	QAD	Average working days to respond to Final QAD submissions - BSC	2.6 days	4.1 days	3.8 days	2.7 days	2.5 days	2.2 days	2.4 days	1.6 days		
	QAD	Average working days to respond to Final QAD submissions - REC	5.3 days	12 days	8.5 days	2.8 days	5.6 days	7.1 days	3.7 days	1.7 days		
	QAD	% of exemption requests processed within SLA	100%	100%	100%	100%	100%	100%	100%	100%		
	QAD	Annex 4 Process Readiness	N/A	N/A	N/A	N/A	N/A	Complete	Complete	Complete		
	QT	Defects/pass	0.07	0.08	0.06	0.04	0.13	1.00	N/A	N/A	N/A	N/A
Criteria 1	QT	% uptime (cum.)	99.6%	99.7%	99.7%	99.7%	99.8%	99.8%	N/A	N/A	N/A	N/A
	QT	Average days to complete QT Assurance (to date)	8.8 days	8.7 days	9.2 days	7.2 days	6.5 days	6.3 days	6.3 days	N/A	N/A	N/A
	QT	% of PPs 'on track'	97%	97%	90%	98%	100%	100%	N/A	N/A	N/A	N/A
	QT	% of tests passed vs. target	118%	121%	121%	116%	105%	100%	N/A	N/A	N/A	N/A
	PAB	W1 qualified vs. planned quals	0/0	0/0	6/6	15/15	15/15	15/15	15/15	15/15	15/15	15/15
	PAB	W2 qualified vs. planned quals	0/0	0/0	0/0	7/7	14/14	18/18	18/18	18/18	18/18	18/18
	PAB	W3 qualified vs. planned quals	0/0	0/0	0/0	0/0	1/1	6/6	25/25	27/27	27/27	27/27
	PAB	W4 qualified vs. planned quals	0/0	0/0	0/0	1/1	2/2	2/2	2/3	9/23	9/43	9/43
	DIP	No of Wave PPs 'off-track'	35	28	4	2	0	0	0	0		
	DIP	No. of PROD invites sent outside target	0	0	0	0	0	0	0	0		
	SA	W1 Service Activations	0/0	0/0	0/0	0/0	12/12	12/12	12/12	13/13	13/15	13/15
	SA	W2 Service Activations	0/0	0/0	0/0	0/0	6/6	13/13	16/16	17/17	17/17	17/18
	SA	W3 Service Activations	0/0	0/0	0/0	0/0	0/0	1/1	3/3	15/15	15/20	15/27
Criteria 3	SA	W4 Service Activations	0/0	0/0	0/0	0/0	0/0	0/0	0/0	2/2	2/8	2/43
	ISD	Overall confidence in ISD release process and readiness for M14	A	G	G	G	G	G	G	G		
	PMO	Decision-making process set out & communicated across programme	N/A	N/A	N/A	Not Due	Not Due	Yes	Yes	Yes		
	PMO	Governance meetings are diarised by MHHS Programme PMO	N/A	N/A	N/A	Not Due	Not Due	Yes	Yes	Yes		

M14 Criteria 2 – Evidence from Annex 4 Trial Run Report

Step (DP)	Action	Template	Sender	Receiver	Notes
A (6)	Notify Ofgem whether there are any material issues with Central System, Code Body or MHHSP issues during the MHHS Qualification phase that could be considered to impact Programme Parties' ability to hit M14	Ofgem Notification Open Letter Circular Newscast	**BSCCo REC Code Manager MHHSP**	**Ofgem All Programme Participants via Clock/Newscast**	
B (7)	Contact all participants that have MPIDs that have not completed MHHS Qualification for all their Roles to inform them that they are unable to operate within the MHHS arrangements and those participants who wish to conclude Qualification through the enduring process must contact Code Bodies to agree the process. In the case of Suppliers, inform them that action will be taken to restrict their registration of further MSIDs on MPIDs that have not MHHS Qualified	Non-Compliant with Section C Notice	**BSCCo REC Code Manager**	**Programme Participants with unqualified MPIDs**	
C (8)	BSCCo requests REC Code Manager revokes Supplier's ability to register further MSIDs on any unqualified MPIDs	Draft Table to REC – PPs to remove ability to register	**BSCCo**	**REC Code Manager**	
D (9)	Take action to prevent Suppliers notified in 3 from registering Metering Systems and provide notification to BSCCo	REC Code Manager LWI Confirmation of restriction	**REC Code Manager**	**BSCCo**	LWI & Run Report as a stand in for actual action – REC have proven record of operating process
E (10)	Inform Suppliers notified in 3 that they are no longer able to register MSIDs on unqualified MPIDs in accordance with Section C 12.12.6 of the BSC and ask them to confirm whether they wish to continue Qualification via the enduring process or understand next steps	Inform no longer can register	**BSCCo**	**Programme Participants with unqualified MPIDs**	
F (11)	Confirm completion of successful Qualification and request restriction on registration of MSIDs is lifted with effect from Service Activation Date (i.e. the Effective From Date for that Supplier MPID in ISD)	Confirmation of MHHS Qualification	**BSCCo**	**REC Code Manager CC OFGEM**	
G (12)	Confirm restriction on registration of MSIDs has been lifted with effect from date of Service Activation Date (i.e. the Effective From Date for that Supplier MPID in ISD)	Removal of restriction – REC	**REC Code Manager**	**BSCCo**	
H (13)	Confirm requirements of Section C 12.12.6 of the BSC have been met and restriction on registration of MSIDs has been lifted with effective of Service Activation Date (i.e. the Effective From Date for that Supplier MPID in ISD)	Removal of restriction – BSC	**BSCCo**	**Programme Participant with unqualified MPIDs**	

- Emails Sent to and from as per Detail Process
- Confirmations are stored in the Code Body Development Space
- Volunteer Participant supported for Participant Communications
- Dummy Data preparation used followed correct process

Step (DP)	Communications Title	Sent	Confirmed Received	Status	Notes (Evidence)
A	Step A (6) – Ofgem Notification	10 June 2026 14:07	10 June 2026 14:30	Complete	Step A (6) - OFGEM Notification.msg
B	Step B (7) – Draft Comms to PP - Non-Compliant with Section C	10 June 2026 14:17	10 June 2026 14:41	Complete	Step B (7) - Draft Comms to PP - Non-Compliant with Section C.msg
B	Step B (7) – Draft Table to REC (RTS inbox) – PPs to remove ability to register	10 June 2026 14:27	10 June 2026 14:34	Complete	Step B (7) - Draft Table to REC (RTS inbox)- PPs to remove ability to register.msg
C	Step C (8) – Draft Comms to BSC – Confirmation of restriction	10 June 2026 14:27	10 June 2026 14:34	Complete	Step C (8) - Draft Comms to BSC - Confirmation of restriction.msg
E	Step E (10) – Draft Comms to PP – Inform no longer can register	10 Jun 2026 14:25	10 June 2026 14:42	Complete	Step E (10) - Draft Comms to PP - Inform no longer can register.msg
F	Step F (11) – Draft Comms to REC Code Manager – Confirmation of MHHS Qualification	10 June 2026 14:32	10 June 2026 15:15	Complete	Step F (11) - Draft Comms to REC Code Manager – Confirmation of MHHS Qualification.msg
G	Step G (12) – Draft Comms to BSC – Removal of restriction	10 June 2026 14:36	10 June 2026 14:38	Complete	Step G (12) - Draft Comms to BSC - Removal of restriction.msg
H	Step H (13) Draft Comms to PP – Removal of restriction	10 June 2026 14:34	10 June 2026 14:43	Complete	Step H (13) Draft Comms to PP – Removal of restriction.msg

Overview of Confirmation Letter for Ofgem

At a point sufficiently in advance of M14 to allow consideration by Ofgem, e.g. 2 months	Notify Ofgem whether there are any material issues with Central System, Code Body or MHHSP issues during the MHHS Qualification phase that could be considered to impact Programme Parties' ability to hit M14	Code Bodies: BSCCo RECCo MHHSP	Ofgem Programme Participants	Notification of Central System, Code Body or MHHSP issues which have resulted in failure for participants to MHHS Qualify By email

Ofgem
10 South Colonnade
Canary Wharf
London
E14 4PU

Elexon
350 Euston Road
London, NW1 3AW
United Kingdom

Telephone:
020 7380 4100
Website:
www.elexon.co.uk

Subject: MHHS Qualification – M14 Material Issues Confirmation

Dear [Contact Name]

Code Bodies have reviewed whether there are any material issues with Central System, Code Body or MHHSP issues during the MHHS Qualification phase that could be considered to impact Programme Parties' ability to hit M14.

[No Material Issues]

Code Bodies can confirm that there have been no material issues with Central System, Code Body or MHHSP during the MHHS Qualification phase. MHHSP will continue preparations for M14 as previously outlined.

[Material Issues]

Code Bodies have identified that following material issues:

- [Details of Material issues and its impact to Programme Parties ability to hit M14]

Yours sincerely,

[Jointly Signed by BSCCo, REC Code Manager, MHHS Programme]

[Signatory's Name]

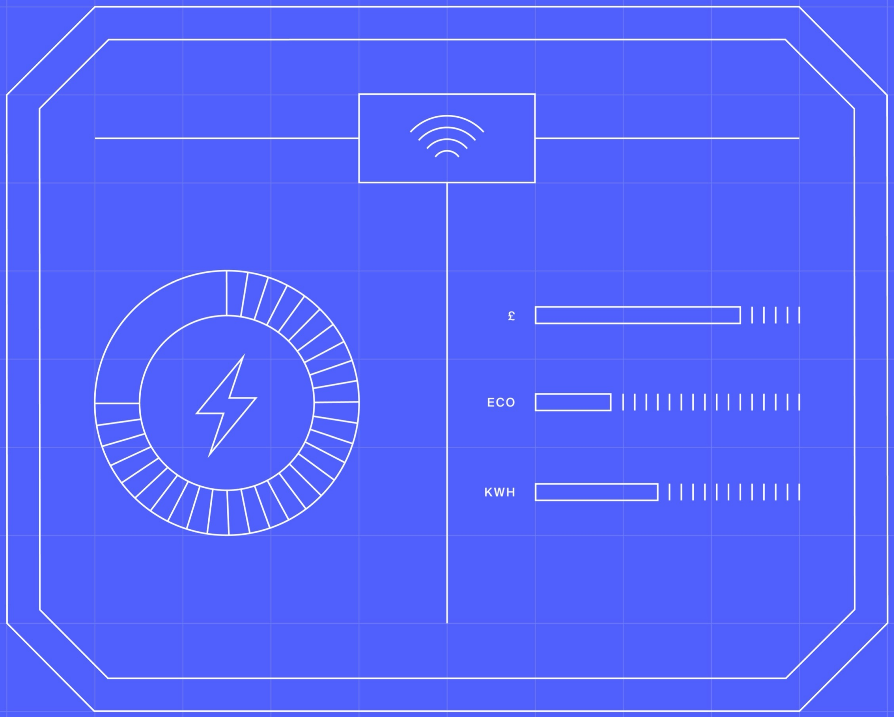
[Job Title]

- On the basis of the evidence presented to PSG:

DECISION	PSG Chair to approve **T2-MR-0200** ‘M14 Checkpoint: PSG assesses M14 delivery confidence’, noting that the M14 decision is on track to be made in accordance with the M14 Acceptance Criteria and that the notification to Ofgem of no central Qualification issues can be sent in accordance with Qualification Approach and Plan Annex 4.

8

Migration Update



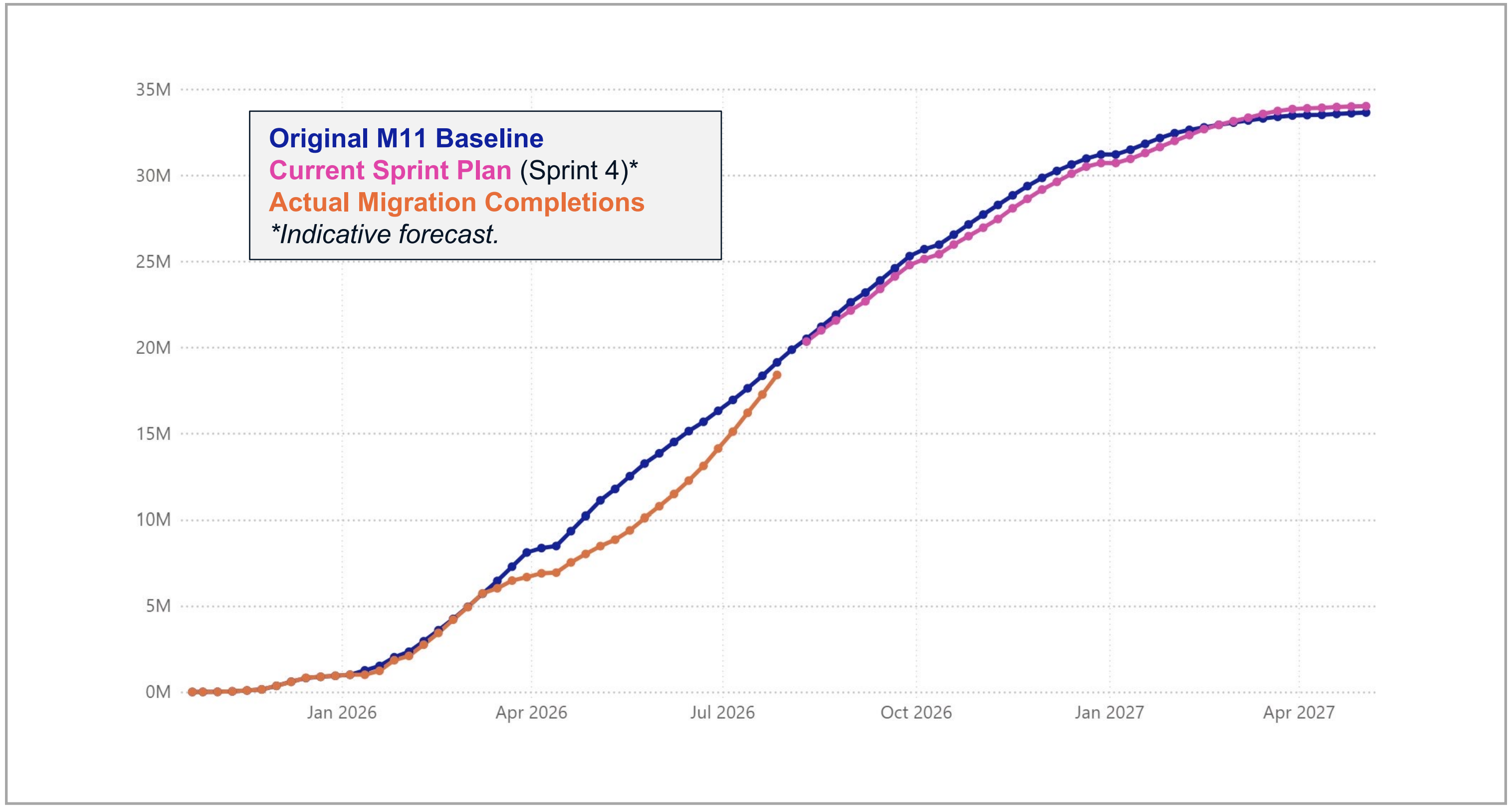
INFORMATION: Update on:

- Migration Progress
- Complex Sites

Programme (Nicola Farley & Joe Grisley)

10 mins

1. 61% of MPANs migrated (20.5m MPANs)
2. Sprint 4 has started strongly, with migration volumes currently 0.02% below plan and ~2m migrations initiated since the beginning of August.
3. Sprint 3 saw just under 8.4m migrations completed with 96% accuracy for Actuals vs Plan(up from 69% in Sprint 2). Suppliers tracked plan more closely, with fewer experiencing issues as well as 4 separate weeks with over 1m migrations completed
4. The delta to the M11 baseline plan has reduced significantly, improving from 20.7% below plan at the start of Sprint 3 to 2.68% below plan currently which is within plan tolerance levels set out in the Migration Framework
5. 23 Suppliers are actively migrating and remain compliant with the Migration Framework. 7/29 of the Suppliers expected to start migration in Sprint 4 have started as expected. The other 22 have start dates between now and 6 October.
6. A small number of Suppliers are behind plan due to localised issues; each has an agreed recovery plan with MCC and is being tracked against it.
7. Forecast remains on track for ~80% of MPANs to be migrated by M14 (October 2026).
8. Exception volumes remain low
9. No LDSO, DCC, or DIP threshold breaches
10. Exclusion/remediation MPAN volumes have reduced from 258k to 108k and are subject to ongoing monthly monitoring



Progress against Plan

	Planned Migrations	Actuals to Plan - % Delta
Actual migration completions	20,567,125	n/a
Current Sprint Plan (Sprint 4) - July 2026	20,570,297	- 0.02%
Original M11 Baseline – Oct 2025	21,181,140	- 2.68%

Core Migration Dependencies (Page 1 of 3)

ID	Title	Description	Previous RAG	Current RAG	Forecast RAG	Commentary
D359	Supplier Migration performance	There is a dependency on Suppliers adhering to the Migration Framework and Migration Plan.	G	G	G	Migrating Suppliers remain compliant with the Migration Framework and Plan. Some Non-SIT suppliers had experienced localised issues which caused them to reduce migrations. The applicable Suppliers have agreed recovery plans and are tracking to plan against them. As Suppliers are meeting their recovery plans, so this is not currently considered a material risk to completing their migrations prior to M15.
D419	Suppliers resolving problematic MPANs	There is a dependency on Suppliers to proactively identify, assess and resolve potential problem MPANs before M15 (noting D418 on Code Bodies).	G	G	G	There are no known issues affecting Sprint 4 progress. The findings from the Exclusion and Remediation list item Progress Reviews are showing a marked improvement with total volumes reducing by 61%.
D220	Supplier and Agent qualification	There is a dependency on Suppliers and Agents to complete Qualification in alignment with their planned Migration start dates.	G	G	G	Two qualification participants (one Wave 4, one Enduring) are being closely monitored due to an increased risk of missing M14 requirements and potentially facing sanctions. This could delay these participants' Migration Start Dates. However, this is not currently considered a material risk to achieving M15, given the low number of MPANs associated with these participants and the time still available before M15 for them to qualify and migrate their registered MPANs.
D340	Qualification Testing performance	There is a dependency on Elexon's Qualification Testing capability for Participants to qualify in line with their planned Migration start date.	G	G	G	There are no known Qualification Testing performance issues affecting planned Migration start dates.
D361	Agent dependencies	There is a dependency on Suppliers managing their agent dependencies to meet the agreed Migration Schedule.	G	G	G	There are no known Agent Qualification issues affecting Supplier planned Migration start dates.
D341	BSC Qualification Governance performance	There is a dependency on the BSC PAB governance process for Participants to qualify in line with their planned Migration start date.	G	G	G	There are no known BSC Qualification Governance performance issues affecting planned Migration start dates.
D415	REC Qualification Governance performance	There is a dependency on the REC Code Manager governance process for Participants to qualify in line with their planned Migration start date.	G	G	G	There are no known REC Qualification Testing performance issues affecting planned Migration start dates.

Core Migration Dependencies (Page 2 of 3)

ID	Title	Description	Previous RAG	Current RAG	Forecast RAG	Commentary
D221	Service Activation performance	There is a dependency on Elexon's Service Activation capability for Participants to start Migration in line with their planned Migration Start.	G	G	G	There are no known issues affecting Migration.
D342	DIP Onboarding performance	There is a dependency on Elexon's DIP onboarding capability for Participants to start Migration in line with their planned Migration Start.	G	G	G	There are no known issues affecting Migration.
D417	Service Management performance	There is a dependency on Elexon Service Management adhering to SLAs for Participants to start Migration in line with their baselined Migration plans.	G	G	G	There are no known issues affecting Migration.
D416	DIP Migration performance	There is a dependency on Elexon DIP performance adhering to requirements and SLAs for Participants to start Migration in line with their baselined Migration plans.	G	G	G	There has no repeat of unplanned DIP outages in this reporting period. DIP performance has not had a detrimental impact on the ability for Participants to migrate.
D343	Settlement performance	There is a dependency on the new MHHS settlement processes working as expected and not causing any reason for Migrations to be stopped.	G	G	G	There are no known issues affecting Migration.
D373	LDSO Migration performance	There is a dependency on LDSOs performing as per the agreed Migration Thresholds for Participants to start Migration in line with their baselined Migration plans.	G	G	G	We are still observing occasional LDSO issues. However, LDSOs are proactively informing the MCC and taking steps to resolve them. Majority of issues are resolved in-day. These appear to be isolated rather than widespread, and at this stage we do not consider an Amber rating to be necessary.

Core Migration Dependencies (Page 3 of 3)

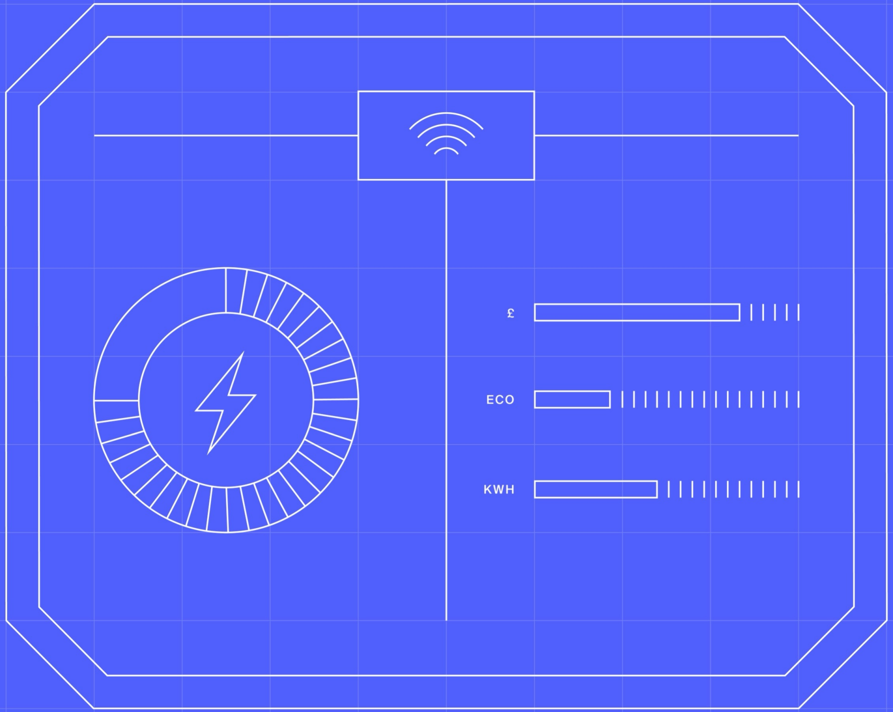
ID	Title	Description	Previous RAG	Current RAG	Forecast RAG	Commentary
D369	DCC Migration performance	There is a dependency on DCC performing as per the agreed Migration Thresholds for Participants to start migration in line with their baselined Migration plans.	A	A	G	RAG amber to reflect the current TOG status. DCC working through residual issues following an incident with DSP to CSS connectivity which impacted MDR outcome messages. Direct impact on migration has been small but potential for indirect impacts if not resolved in a timely manner. Overall DCC continues to be processing migrations in accordance with the Migration Design and Migration Threshold obligations. **Progress update from DCC scheduled for the PSG meeting.**
D352	Industry change – Preventing Migration	There is a dependency on Code Bodies to ensure that industry change does not impede Participants from fulfilling their MHHS obligations and/or delay Migration.	G	G	G	The Programme is monitoring CP1632 progress as some Suppliers have flagged that implementation timelines may affect when they will migrate parts of their portfolio. The Programme's position is that this issue does not block MPAN migrations, though some suppliers may defer migrations until the change is implemented. November delivery still allows enough time to complete migration before M15. **Progress update from BSC, DNOs and iDNOs scheduled for the PSG meeting.**
D418	Industry change – Enabling Migration	There is a dependency on Code Bodies to implement changes to allow Suppliers to migrate MPANs on the Migration Exclusion list. (Noting the volume of affected MPANs is relatively low).	G	G	G	The Programme continues to monitor the progress of CP1628 which is currently expected to be implemented in November 2026. November '26 is the latest viable implementation date for this change. This is so that Suppliers will have the sufficient time to complete migrations for the impacted sites to meet the M15 milestone. **Progress update from BSC, DNOs and iDNOs scheduled for the PSG meeting**

The Programme's aim is to have Complex sites migrated within Sprint 6.

- Complex Site mapping with all Agents who have declared Complex Sites within their portfolios has now completed.
- This has identified approximately 2,000 MPANs.
- Of this, 65% of sites have a single supplier responsible for all the MPANs contained within those sites.
- The Migration Team are currently creating the Complex Site Migration and Engagement Strategy. This will divide Sprint 6 into several phases. The Migration Team will then assign Complex sites to different phases of Sprint 6 based on:
    - The volume of Suppliers involved in each site
    - How long each Supplier has been actively migrating
- The MCC expects the first Complex Site migration phase to have a mixture of lower and higher complexity sites. These will be used to calibrate the amount of MCC support required to successfully migrate these sites.

Note – Supplier engagement is currently anticipated to commence between August and September 2026. The Programme also anticipates needing to recomplete the mapping exercise within Q4 post October Contract Rounds to account for any portfolio churn.

M16 Update



INFORMATION: Update on M16 Progress

Programme (Ian Smith)

5 mins

Introduction

- The M16 Transition Design Document (MHHS-DEL1590, *MHHSP Transition to New Settlement Timetable*) requires the Programme to monitor MHHS Migration Process and Settlement performance from M11 onwards
- At eMCAG meeting #26.1 (07 July 2026), eMCAG approved the **RF Decision Criteria** recommended by STEG, as set out in MHHS-DEL4564 *Updated M16 Decision Criteria v1.0*.

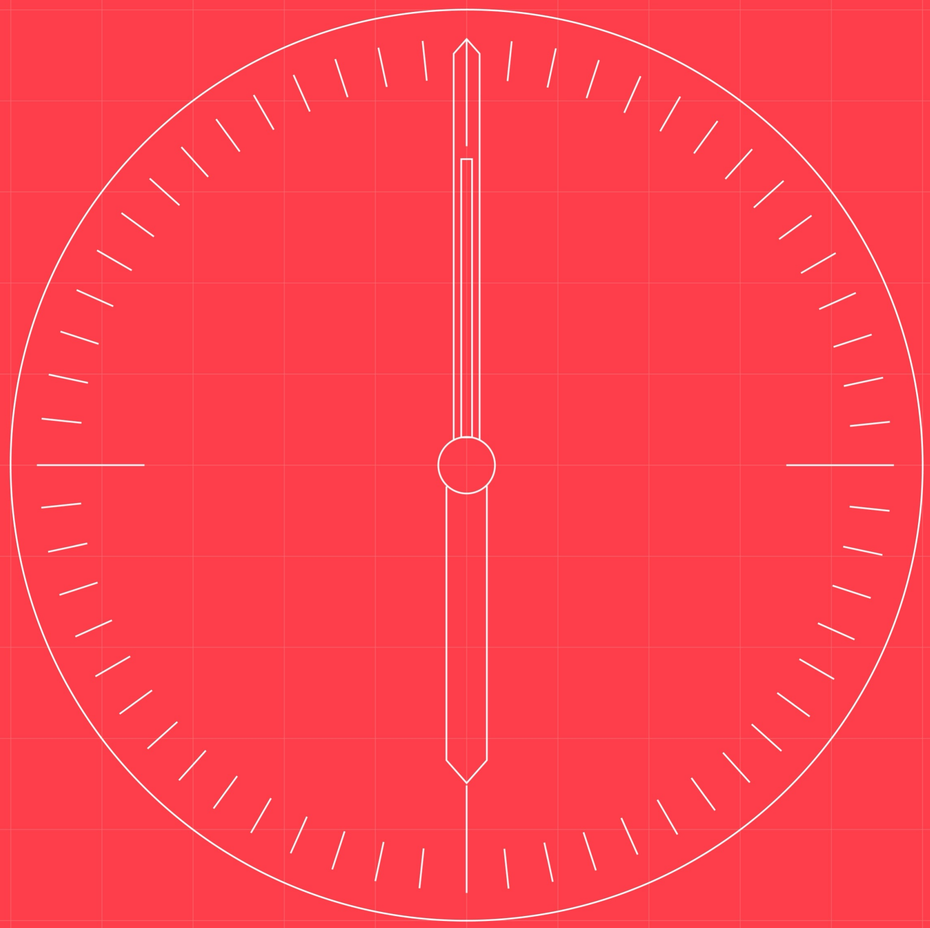
Decision Criteria and Approach – Change RF to 7 Months

- Reduction in RF to 7 months should be applied to the Settlement Timetable from the Settlement Date of 01 October 2026 onwards, if:
  - *the settlement performance monitoring metric shows less than 1 per cent change in the settlement volume delta (by Measurement Class, excluding UMS Measurement Classes B and D) from R3 to RF, This is an absolute value, averaged over the last four quarters by Measurement Class (the last 4 quarters delta volumes will be shown); and*
  - *Migration Completion Level > 60% OR Migration Completion level between 50% and 60% with endorsement from MCAG following review of MCC Migration Completion assessment*
- STEG will consider the monitoring data and apply the decision criteria
- Where STEG deems the criteria have been met a recommendation will be passed to MCAG for approval of the RF move to 7 months
- Following MCAG approval Programme will communicate to all interested parties that the decision has been taken
- Where STEG deems the criteria have not been met, a recommendation to reject will be passed to MCAG and further steps identified

Decision Status (as at 14/08/26)

- **the Settlement Performance Metric (<1%) has been met with a 0.07% delta (Elexon analysis)**
- **the Migration completion level is over 61%**
- **STEG will consider these findings on 02/09/26 noting that the agreed criteria to enable the RF change have been met**

Readiness Assessment 8



DECISION/INFORMATION: Review of RA8 Findings

Programme (Ian Smith)

10 mins

Executive Summary

Scope & Purpose of Readiness Assessment 8

- *Assess participants awareness and understanding of the Transition Design*
- *Understand participants high level scope and plan for changes required to their internal systems and processes for the implementation of the new Settlement Timetable*
- *Identify any risks to Suppliers being operationally ready for M16.*

Overall Readiness Position

- *There is a high level of confidence that Large and Medium Suppliers, LDSOs, Agents and Central Parties (Elexon/BSC/REC/RECCo/Electralink) have considered the impacts of the changes to the Settlement Timetable carefully and are ready for M16.*
- *There is some concern around Small Suppliers regarding their understanding of the impacts of the changes to the Settlement Timetable. This is based upon feedback that suggests either no changes are required or provides insufficient detail around the scope of change and implementation timescales. Therefore, it is not clear if these participants are truly ready for M16.*
- *There are similar concerns regarding the responses received from some I&C Suppliers, however, it is noted that they will not have the same burden of impact as Domestic Suppliers.*
- *A number of responses, including those from 'New Entrant' Suppliers, indicated a misconception that participants do not need to consider the impact of the transition to the new Settlement Timetable if they have completed Qualification.*
- *It is clear from responses that a number of participants have a third-party dependency both in terms of helping them to understand M16 and in delivering any changes that are required.*

Response Overview

- *Response Rate to RA8 was 88% - See the following slide for detail of response rates*
- *Some initial responses contained insufficient level of detail to provide confidence in participant readiness for the changes required to implement the new Settlement Timetable. The Programme contacted these participants and the majority submitted updated responses.*
- *The responses provided by LDSOs (DNOs and iDNOs) were of a particularly high quality.*

Recommendations

The responses to RA8 provide confidence that, in the main, participants are aware of the Transition Design and what is required for them to be ready for M16. Therefore, it is believed the risk to Industry as a whole is small. However, there may be higher risks to individual parties who did not respond, or whose responses suggested they either did not understand or were not ready for M16.

The Programme recommends the following as follow up actions to RA8:

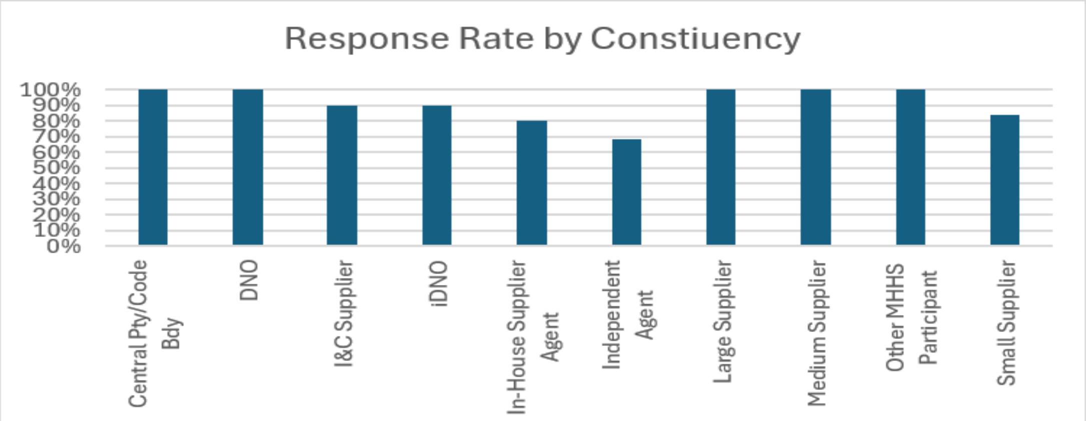
- ✓ *The Programme will follow up with respondents who have indicated no system changes are required to verify readiness for M16*
- ✓ *Where Suppliers have provided generic responses regarding Managed Service Providers, the Programme will follow up to ensure readiness for M16*
- ✓ *The Programme will seek to provide further guidance for Suppliers regarding M16 and its impacts. The Programme welcomes views on how this is best achieved.*
- ✓ *Based on the findings from RA8, the Programme recommends that Readiness Assessment 9 (RA9) which is currently planned for May-27 is removed from plan as it is no longer required.*

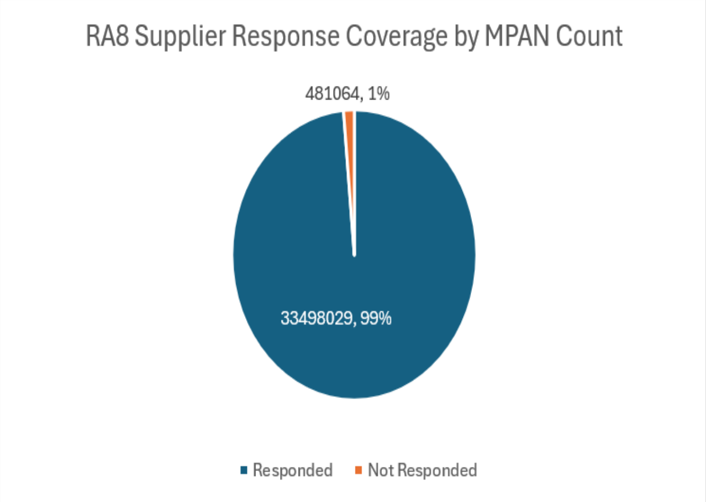
Overall Engagement

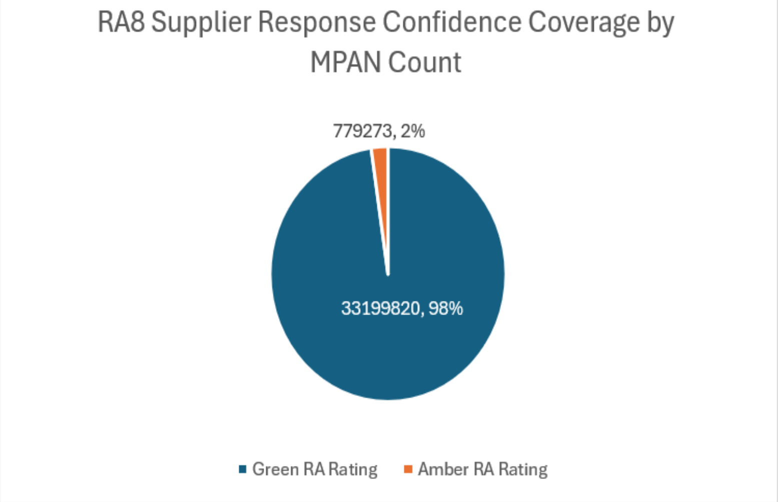
*The response rate to RA8 saw **88% of participants provided a response.** This grows significantly when measured by market share, having achieved **99% coverage of supplier MPANs**. Receiving responses from 100**% of DNOs, iDNOs, Large Suppliers and Medium Suppliers** demonstrates **high levels of engagement with key constituencies** as the Programme moves towards M16.*

Constituency	Responded	Invited	Rate
Central Party/Code Body	6	6	100%
DNO	6	6	100%
I&C Supplier	52	58	90%
iDNO	21	23	90%
In-House Supplier Agent	4	5	80%
Independent Agent	13	19	68%
Large Supplier	5	5	100%
Medium Supplier	5	5	100%
Other MHHS Participant – National Energy Systems Operator (NESO)	1	1	100%
Small Supplier	16	19	84%
Software Provider*	2	N/A	N/A
Total	**129**	**146**	**88%**

**Software Providers were not obligated by BSC to respond to RA8 and are not included in the totals*
Please note a degree of margin of error in totals and rates as some organisation will have responded as one when they would counted as multiple roles when invited etc







Constituency Readiness Summary

Constituency	Summary	Areas of Strength	Areas of Concern
Large Suppliers	• Large Suppliers conveyed they understood the Transition Design, and Decision Criteria. • Changes relating to M16 have either been completed, are underway, or are planned for. • The risk of Large Suppliers not being operationally ready for M16 is low	• Strong representation at STEG • All Large Suppliers at a high level identified the changes that had been made or needed to be made. • Low number of risks highlighted, with those identified already having mitigations in place.	• CVA impacts • Ending of the Gross Volume Correction Process • Traditional Metering Reads
Medium Suppliers	• Majority of Medium Suppliers conveyed they understood the Transition Design and Decision Criteria • Changes relating to M16 have largely been identified but there were mixed responses relating to implementation timescales. • The risk of Medium Suppliers not being operationally ready for M16 is relatively low	• Monitoring output of STEG • At a high-level Medium Suppliers identified changes that have been made or need to be made. • Many of the risks identified had mitigations outlined.	• Third-party dependencies • Potential to impact Suppliers' migration plans
I&C Suppliers	• The I&C Suppliers conveyed they understood the Transition Design and Decision Criteria. • There were mixed responses as to whether changes were required, and clarity around timescales for changes identified: • 17 advised that no system changes were required • The risk of I&C Suppliers not being operationally ready for M16 is relatively low.	• Representation at STEG and monitoring of STEG output. • Identification of changes/impact assessments have taken place are planned to take place • In the majority of responses where changes were identified, a good high-level of detail of the changes and timelines were provided. • Mitigations in place for most risks.	• Third-party dependences, including NESO • Remote sites • Dispute Limits • Data retention and Archiving

Small Suppliers	• Majority of Small Suppliers responded confirming they understood the Transition Design and Decision Criteria.
	• There were mixed responses as to whether changes are understood and planned:
	    • 10 have identified changes and have plans in place
	    • 3 advised there were no system changes to be made
	    • 2 defined changes but did not provide timescale
	    • 1 advised they had not yet carried out assessment
	• There is a risk that a number of Small Suppliers may not be operationally ready for M16 if they have not understood the impact to their internal systems with adequate time to implement changes.
		• Monitoring output of STEG	• Third party dependencies
			• There is a concern the impacts of M16 may not truly be understood.

Constituency Readiness Summary

Constituency	Summary	Areas of Strength	Areas of Concern
LDSOs (DNOs and IDNOs)	• LDSOs conveyed they understood the Transition Design and the Decision criteria. • LDSOs provided high-level detail regarding changes that are required and the timelines associated with them. • The risk of LDSO's not being operationally ready for M16 is low	• Representation at STEG and monitoring STEG output • High quality level of detail provided regarding changes and their timelines.	• Third-party dependencies. • Any potential deferral to the M16 decision.
Independent Agents and In-House Supplier Agents	• Independent Agents and In-house Supplier Agents conveyed that they understood the Transition Design and the Decision Criteria. • Majority of Independent Agents signified that system changes are not required, while majority of In-House Supplier Agents advised any necessary changes had already been made. • The risk of Agents not being operationally ready at M16 is low	• Monitoring STEG output, representation at STEG • Independent Agents signaled that they believe they are ready for M16.	• Shorter SLA's may be required for fault resolution activities.
Central Parties/Code Bodies/	• Central Parties & Code Bodies conveyed they understood the Transition Design and Decision Criteria • Where Central Parties and Code Bodies are impacted thorough and detailed responses were provided. . • The risk of Central Parties and Code Bodies not being operationally ready for M16 is low	• Impacted areas. Changes identified and timelines detailed thoroughly • Representation at STEG and monitoring STEG output	• Increase in Trading Disputes • There may not be the required support for Code changes in time available • Manifest Error Process (change being progressed)
Other MHHS Participants	• Other MHHS participant advised they understood the Transition Design and had amended their routines in readiness for M16. • The risk of other Participants not being operationally ready for M16 is low	• Representation at STEG and monitoring STEG output	

Decision for PSG

- On the basis that Readiness Assessment 8 (RA8) has completed and findings have been shared at this PSG:

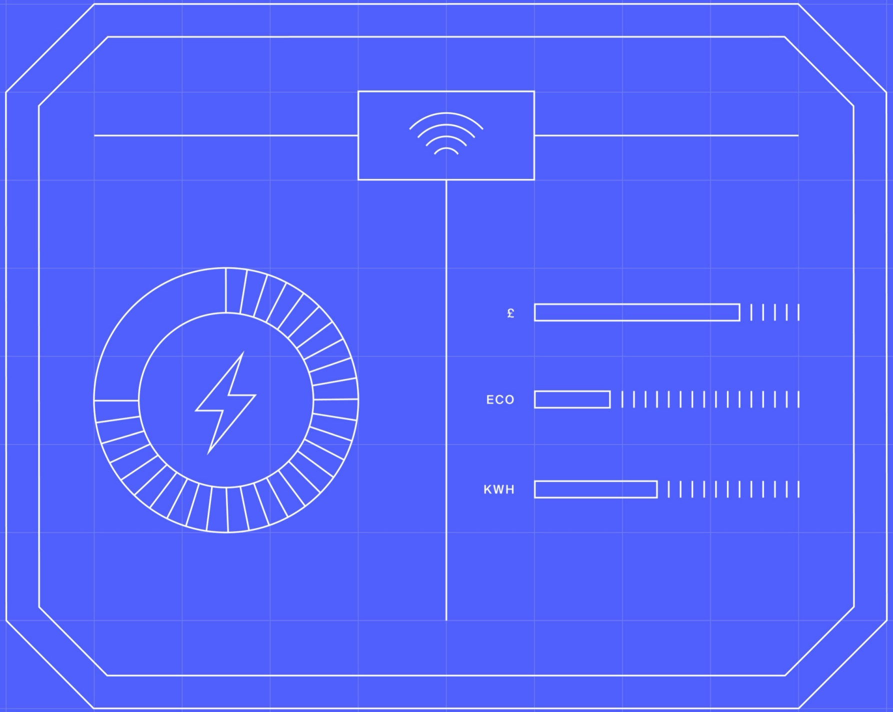
DECISION	PSG Chair to approve **T2-RA-0700 '**Readiness Assessment 8 - Ready for New Settlement Timetable - Completed (incl. Readiness Assessment Report approval)'

- On the basis that the RA8 findings identified a low level of risk that Participants will not be operationally ready for M16, we believe this risk can be mitigated through targeted engagement and therefore, does not require an additional Readiness Assessment:

DECISION	PSG Chair to approve the removal of **T2-RA-0800** 'Readiness Assessment 9 - Readiness for New Settlement Timetable - Completed (incl. Readiness Assessment Report approval)'

11

Programme Closure



INFORMATION: Update on Programme Closure activities

Programme (Lewis Hall)

5 mins

Document Classification: Public

- In September 2025, the MHHS Programme achieved M10 (Central systems ready to migrate Meter Point Administration Numbers (MPANs)) and M13 milestones (Load Shaping System (LSS)) switched on.
- These milestones signified the turning on of central industry systems required to support the upcoming migration of all industry MPANs.
- At the same time M8 (Code Changes Delivered) was also approved, ensuring the regulatory code changes required to support the new central systems and MHHS TOM were in place.
- 1 month later, in October 2025, M11 (Migration of Unmetered (UMS) and Advanced Metered Meter Point Administration Numbers (MPANs)) and M12 (Migration of Smart and Non-Smart Metered MPANs) were approved, signalling the start of the 18-month migration window.
- Approval of M10 also saw the commencement of the Early Life Support (ELS) window – a three-month intensive monitoring period of new central system and service management performance designed to ensure stability and performance metrics were met to enable industry to commence the MPAN migration without any detrimental impact to settlement performance.
- At the end of the ELS window it was agreed to formally exit the phase and transition into a business-as-usual (BAU) state, whereby Elexon, as the overarching Service Management function for industry, would run the service on an enduring basis.
- A series of ELS recommendations were identified and agreed to be completed by Elexon based on feedback received on operational performance during the window.
- The Programme continued to track these recommendations through to completion (02/07/2026) but otherwise ownership of the central systems and performance of the MHHS operating model lay with Elexon.

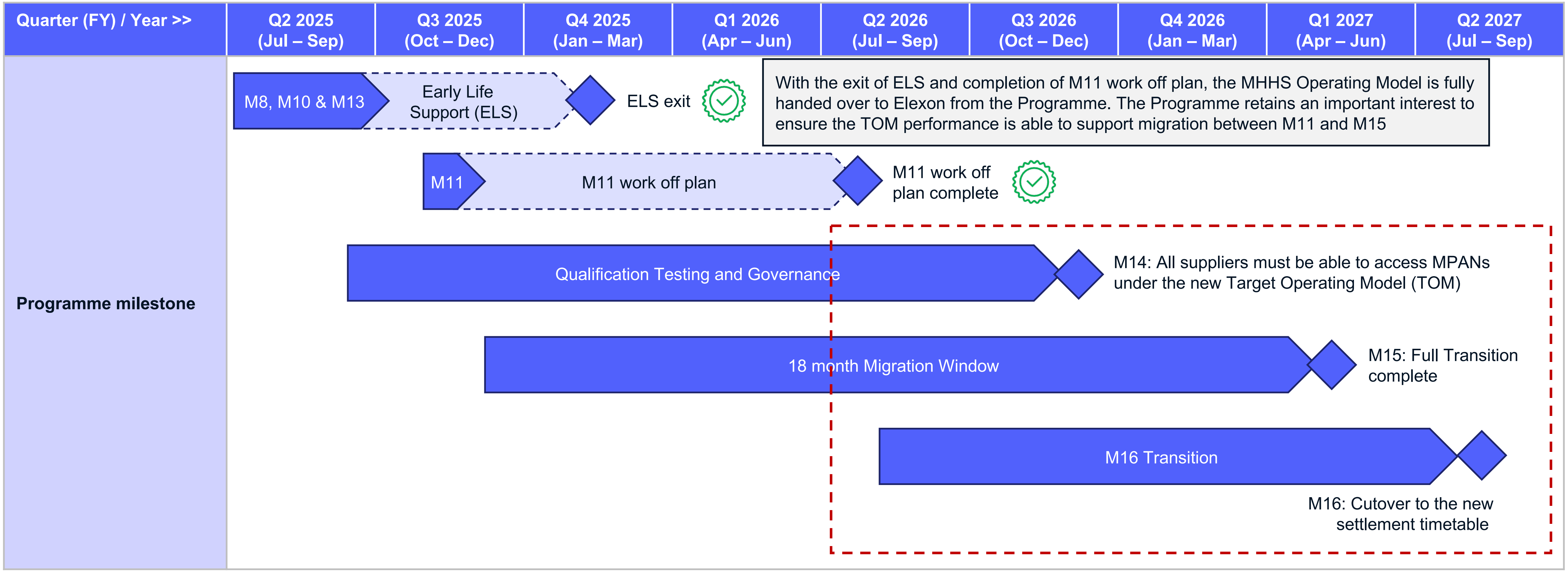
What Good Looks Like

- All Programme Parties have qualified under the new MHHS arrangements, with any sanctions imposed at M14 resolved
- Migration of industry MPANs is complete and M15 approved by industry
- All 3 decisions needed to incrementally reduce the settlement timetable have been obtained and M16 confirmed as complete
- Clear agreement on future operation or decommissioning of MHHS tools used to aid programme delivery
- Consensus achieved via Programme Governance that the Programme is ready to close

Guiding Principles

- M16 is the point where the Programme formally closes
- The Programme should be closed in the most efficient way that avoids incurring additional costs, or keeping resources around longer than needed
- There may be residual handover activities required to complete beyond M16, this should not necessarily prohibit the Programme from closing down but a clear closure plan should be set out

Scope and Timeline



As the central systems went live at M10 and the Programme has exited ELS it is considered that the operation of the MHHS TOM and central systems within it are already handed over.

The Programme anticipates that there may be some residual closure activities to complete in relation to M14, M15 and M16. These will need to be defined and owners within Elexon and/or industry agreed.

Scope of Programme Closure

In scope | **Out of scope**

M14

Any open sanctions applied to Programme Participants at M14 due to non-compliance with Qualification timelines will need to be handed over to the appropriate function within Elexon.

It is assumed that by the end of the Programme any parties sanctioned at M14 will have resolved these issues.

M15

Any parties who fail to complete the migration by M15 and are sanctioned as a result may need to be handed over to Elexon to monitor through to compliance.

There is a risk that not all exceptions and troublesome MPANs are migrated and it will need to be agreed with Elexon how this is managed beyond M16.

M16

Any outstanding decisions or issues resulting from the cutover to the new shortened settlement timetable at M16 will need to be closed down.

These will need to be closely monitored through the 3 key decision points to be made between now and M16.

Operation of the MHHS TOM

The operation of the MHHS TOM sits with Elexon and the Service Management function.

Following conclusion of the M11 Work Off Plan and ELS recommendations, all outstanding Programme activities have been closed out and handed over.

Tools

Decisions to be made on the future use of Programme tools:

- Collaboration Base
- CRM
- MHHS Website
- Kestral
- DIP Simulator
- Joint mailboxes
- The Clock

MHHSP email accounts will need to be closed for the Programme team

Products and Artefacts

Any open risks in the RAID Log will need to be closed, or assigned new owners.

Any useful Programme artefacts will need to be handed over to Elexon.

Final Programme Lessons Learned exercise is completed.

The Programme Blueprint will be completed and handed over to Ofgem and industry.

Final Programme Closure Report and corresponding IPA assessment will be finalised at PSG and shared with industry.

Governance

All governance forums will need to be closed down in line with Programme milestones and key decision points

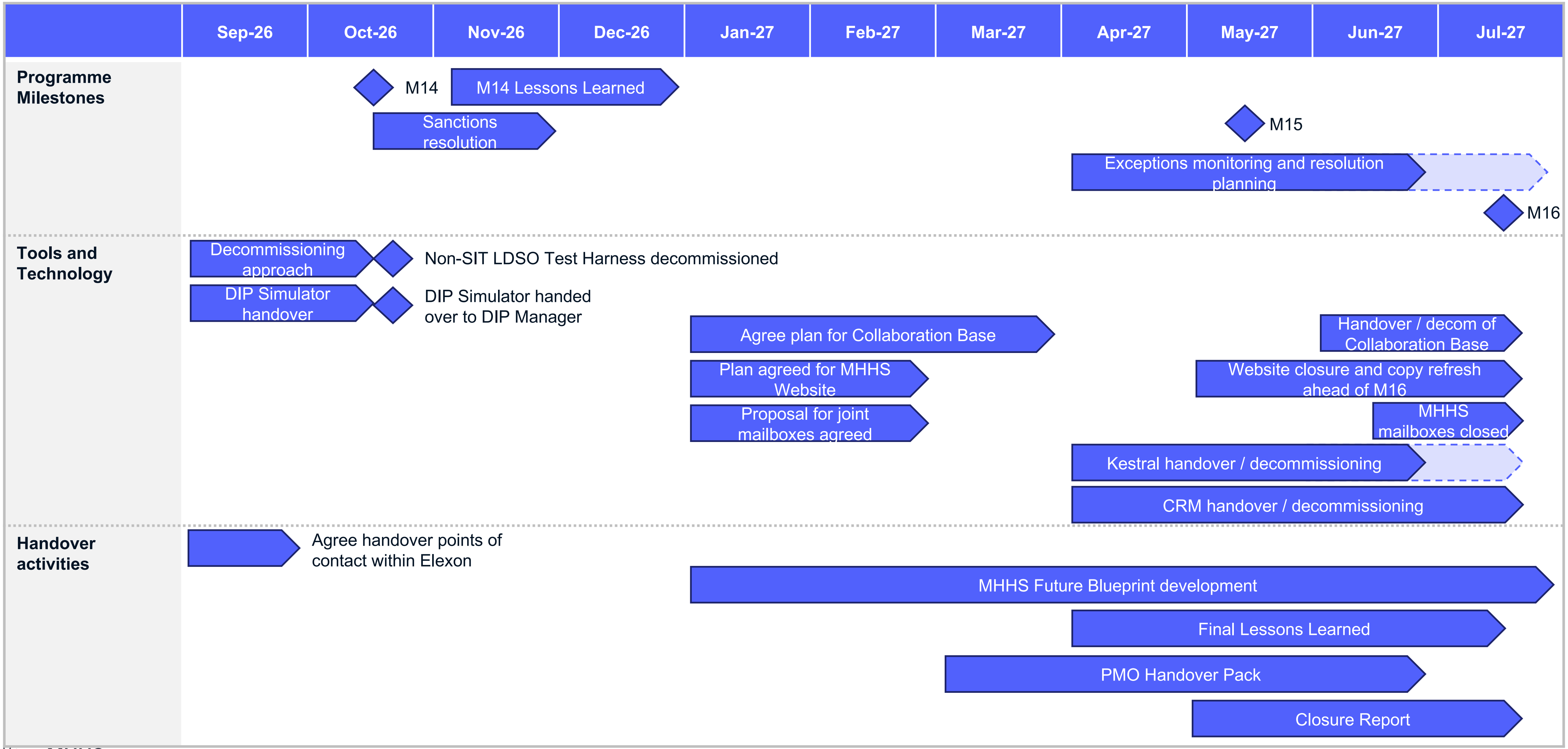
Queries that may come to the Programme after closure will need to be redirected to an agreed route

Benefits Realisation

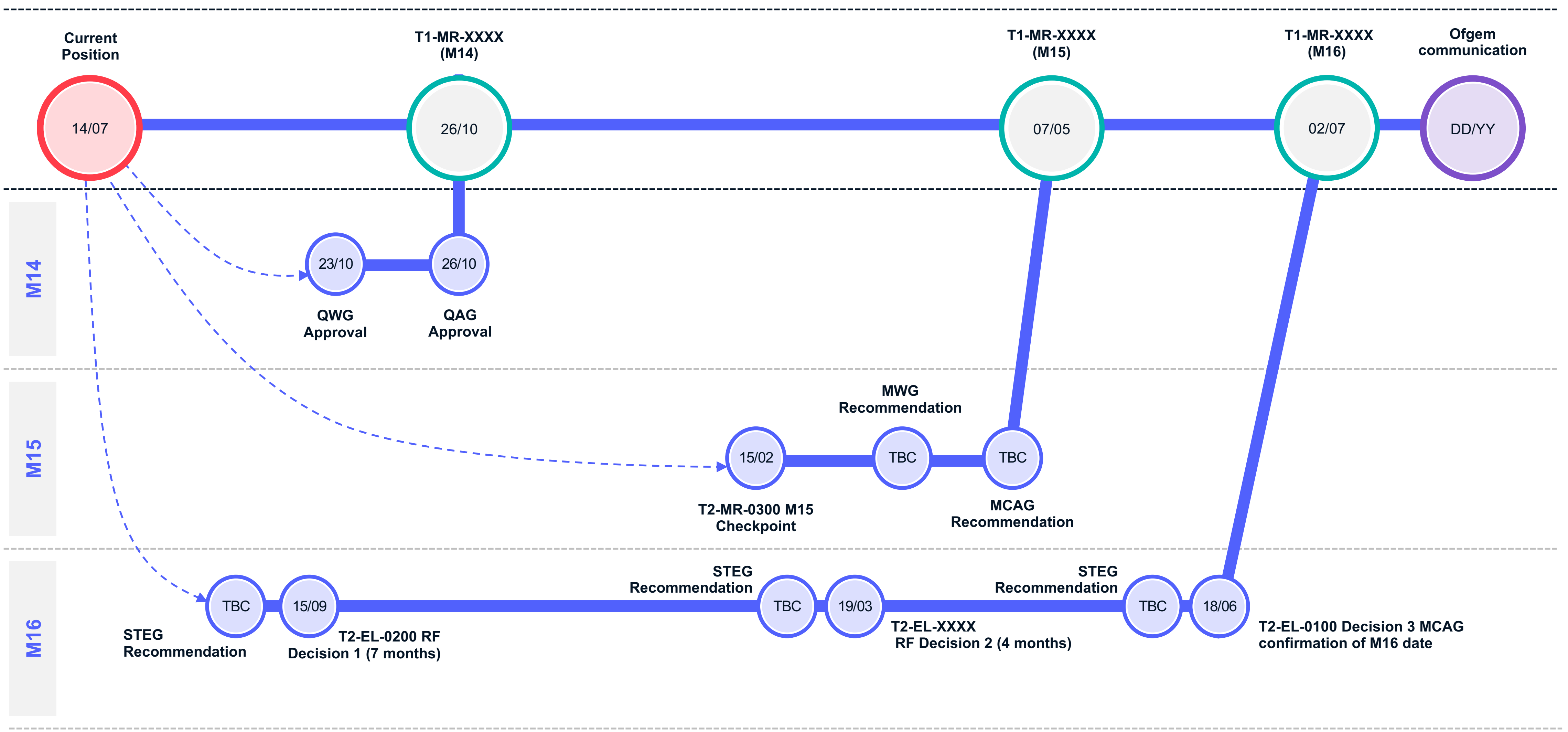
The responsibility for tracking of the benefits associated with Ofgem's MHHS business case upon closure of the Programme sits with Ofgem to deliver, with support from BSCs Performance Assurance function.

The framework for tracking delivery of the benefits beyond M16 is being defined by that team currently.

Programme Closure - POAP



Governance and Approval Choreography

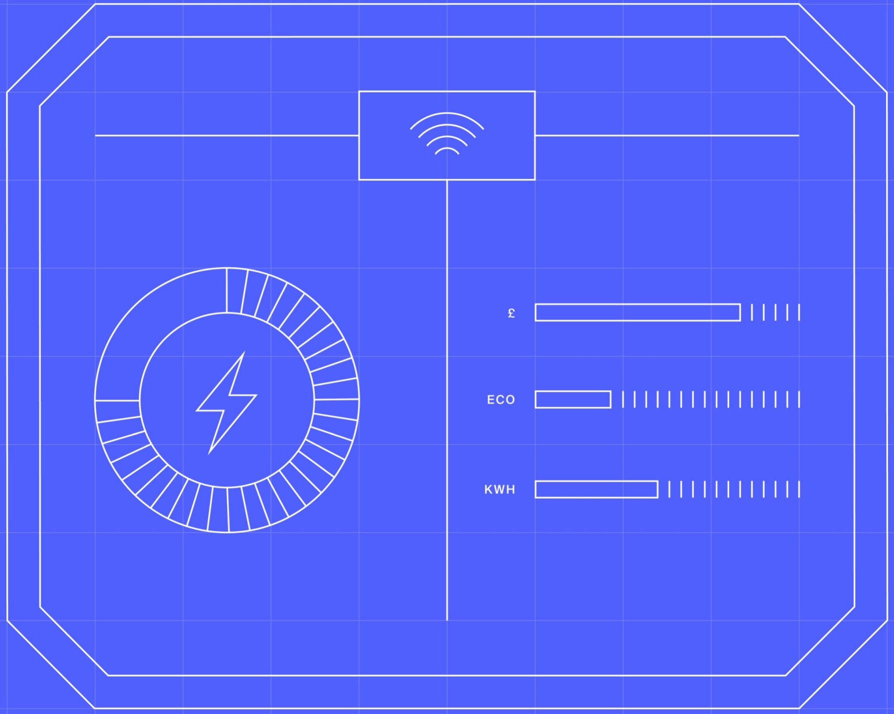


IPA Update

INFORMATION: Overview of:
- Status of Programme and Risks for Key Milestones

IPA

5 mins



MHHSP IPA

PSG Assurance Update

August 2026

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IPA PSG Update: Assurance Status Overview

pwc

Key Messages *(as @21 August 2026)*

Overall, the IPA currently has a high degree of confidence that the Level 1 programme milestones (M14, M15 and M16) remain achievable.

Confidence in achieving M14 remains high, with Qualification Wave 1, 2 and 3 complete and Wave 4 broadly on track. A small number of Participants are at risk of completing Qualification to plan - targeted engagement for M14 critical Participants in the enduring Qualification process to support progression and mitigate impact to the milestone.

Migration volumes are ~3% below the M11 baseline, highlighting continued progress against the recovery plan established following the previously reported localised Supplier issues. This has increased confidence that the Programme is on track to return to the M11 baseline during Sprint 4 and has demonstrated the Programme's ability to successfully support Supplier re-planning when localised issues are identified.

Confidence that M16 will be achieved remains high given progress being made towards M14 and M15.

IPA Assurance RAG Definition	
G	The Workstream is on-track against plan. There are no material blockers or risks identified that are expected to impact achievement of the programme milestone.
A	The Workstream is off-track against plan. Risks, dependencies, or delivery pressures exist however there is a path to green which protects the achievement of the programme milestone.
R	The Workstream is off track against plan. Material blockers or unresolved risks are likely to impact achievement of the programme milestone without significant intervention.

Programme Workstream	Assurance Summary *As @21 August 2026*	RAG	IPA Risk Watch Area	Risk/ Observation	Impact	Key actions	Assurance Confidence	Confidence Trend
Qualification (M14)	Qualification activity across all four Qualification Waves remains on plan. Qualification Wave 1, Wave 2 and Wave 3 have successfully completed. All Participants in Qualification Wave 4 are on-track to be MHHS qualified by 24 September 2026. IPA retrospective assurance on the Code Body Wave 3 Qualification decisions has commenced with reporting due by the 24 September 2026. Five M14 critical Participants are currently progressing through the enduring Qualification process. Programme and Code Bodies are managing these Participants through the enduring process, with targeted support in place to mitigate qualification and sanction risks. There are currently no central issues preventing delivery of M14.	G	**Participant Qualification Delay (Risk)**	There is a risk that Participants may not complete qualification activities in line with M14 timelines.	Migration sequencing and supplier readiness may require replanning.	Programme and Elexon have appropriately escalated to IPA and Ofgem where required and are actively supporting at-risk Participants [On-going].	**High** – On-Track. Qualification progress remains on-track ahead of M14, with a dry-run for the M14 decision taken to QAG on 19 August. Qualification Wave 4 is the remaining wave with all Participants currently on-track with final QAD sign-off and approvals.	

Assurance Confidence: HIGH / MEDIUM / LOW degree of confidence that the risk will not negatively impact the Programme Plan.

Confidence Trend: Increasing Confidence | Maintaining Confidence | Decreasing Confidence

Document Classification: Public

IPA PSG Update: Assurance Risk Watchlist

Programme Workstream	Assurance Summary *As @21 August 2026*	RAG	IPA Risk Watch Area	Risk/Observation	Impact	Key actions	Assurance Confidence	Confidence Trend
Migration (M15)	Migration completions are now 3.0% below the M11 baseline, improving from 13.3% below plan reported at the previous PSG. This reflects continued recovery following earlier Supplier-related delays, which have now been resolved. Migration completions were 1.8% behind Sprint 3 plan, this has been attributed to Supplier's approaching the tail-end of their portfolio and a Supplier experiencing an issue with legacy appointments. The IPA remains aligned with the Programme's assessment that the risk of not achieving M15 remains low. This is based on there being no new central Migration issues and available capacity within the migration schedule to recover the plan.	A	**Dependency on Industry Change Proposals (CP) (Risk)**	An industry CP has been deferred from June to November 2026. There is a risk that any further delay to its implementation could affect the migration of MPANs currently on the Programme's Migration Exclusion List and impact suppliers' ability to deliver against agreed migration schedules.	Delays to the implementation of industry CPs could prevent suppliers from completing planned migration activities, increasing the risk of achievement, and delays to M15.	The Central Programme Team has established monthly delivery reporting to track LDSO progress against planned industry activities, including ELS, Migration and Change. Delivery risks will be monitored monthly through PSG [In Progress].	**Medium** – July PSG reporting indicates that LDSOs are progressing MPRS releases and patches in line with planned schedules. Assurance confidence will continue to increase as successful deployment is demonstrated and reported at PSG.	
			Consequential Change Delivery (Risk)	There is a risk that participant consequential changes may not be delivered in line with MHHS timelines and requirements.	Delays to Consequential Change delivery could impact Participant qualification, central system stability and migration performance.	The IPA has placed actions on eight at-risk participants and will continue to track progress and implementation of agreed actions through Migration to completion [In-Progress].	**High** – IPA continue to track targeted recommendations that have been placed on at-risk participants to support delivery of change activities. To date, Participants have been able to provide evidence which validates their self-assessment, which is providing an increasing level of confidence.	
			Non-SIT Participants commencing Migration (Risk)	There is a risk that Non-SIT Participants encounter post-go-live issues which impact Migration / Settlement, particularly in Migration Sprints 4-5 (August-December 2026) when 59 Participants onboard.	Increased operational support demand and migration performance instability.	Reporting of case volumes, participant DIP compliance, and migration performance should continue through existing governance forums as sprint 4 – 5 participants onboard between August – December [On-Going]	**High** – Isolated internal Supplier issues have been experienced and managed effectively through Migration Sprint 3, with no material impacts to Migration or settlement performance. This has increased confidence in BaU and Programme processes ahead of the Wave 3 and 4	

Assurance Confidence: HIGH / MEDIUM / LOW degree of confidence that the risk will not negatively impact the Programme Plan.

Confidence Trend: Increasing Confidence | Maintaining Confidence | Decreasing Confidence

Document Classification: Public

IPA PSG Update: Assurance Risk Watchlist

Programme Workstream	Assurance Summary *As @ 21 August 2026*	RAG	IPA Risk Watch Area	Risk/Observation	Impact	Key actions	Assurance Confidence	Confidence Trend
Migration (M15)	*See previous page*		**Service roles within the MHHS TOM, Service Obligations and Codification (Issue)**	Our service arrangements review identified gaps in defined responsibilities within the MHHS TOM and responsibilities are not formally codified.	Unclear service responsibilities and uncodified obligations, may delay issue resolution, which could in turn impact migration performance	Elexon have engaged industry Participants to re-validate their views on MHHS TOM roles, responsibilities and service obligations. A cross-code working group is required to progress obligation discussions further. [On-going].	**Medium –** A recent DCC-owned issue highlighted how formal cross-party working obligations could support more efficient resolution of industry issues. However, under current service arrangements, no issues have materially impacted migration.	
Transition to new Settlement Timetable (M16)	Achievement of M16 remains on track against the Programme plan. Concerns have been raised through the Settlement Timetable Expert Group (STEG) regarding the impact of the shortened settlement timetable on CVA processes. Industry working groups have been established to assess and address these concerns. Readiness Assessment 8 closed on 29 July 2026. The IPA will review the Central Programme Team's consolidated responses to assess industry readiness and identify any emerging risks to M16.	G	**Participant Engagement / Understanding (Risk)**	There is a risk that Programme decision-making and milestone achievement may be impacted by a lack of Participant engagement and consultation responses.	Reduced confidence in Industry readiness and alignment.	The Central Programme Team is in the process of consolidating responses received to Readiness Assessment 8 on 29 July 2026 to support obtaining a view on industry participants awareness, understanding and readiness to meet M16 [In Progress].	**High –** Industry engagement through STEG remains high. Risks have been identified relating to changes to Cost Volume Allocation processes resultant of shortening the settlement timetable. Industry working groups have been established to discuss areas of concern in more detail	

Assurance Confidence: HIGH / MEDIUM / LOW degree of confidence that the risk will not negatively impact the Programme Plan.

Confidence Trend: Increasing Confidence · Maintaining Confidence · Decreasing Confidence

Thank you

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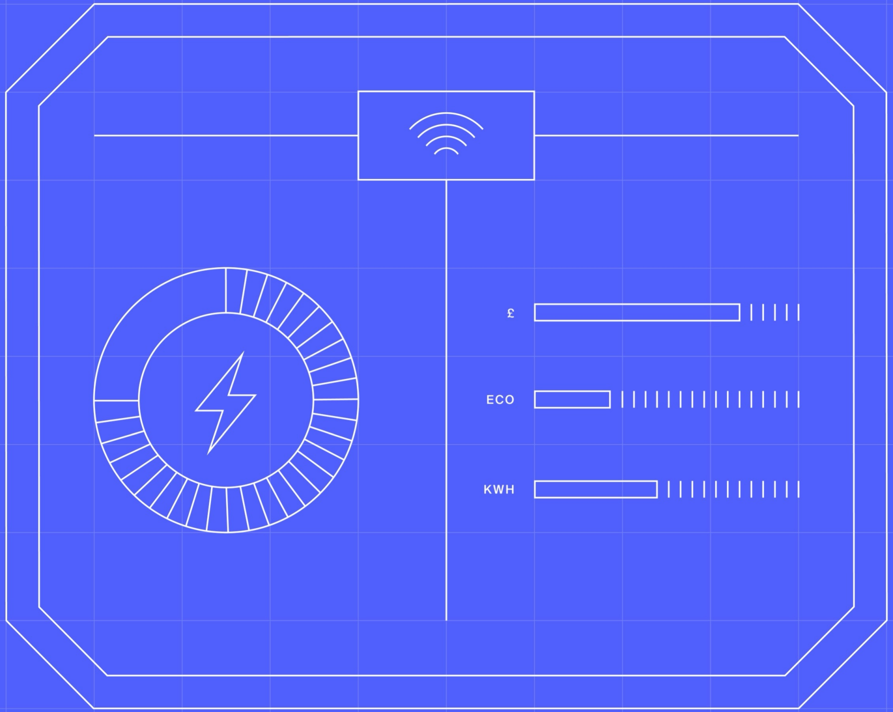
Delivery Dashboards



INFORMATION: Overview of Delivery Dashboard Content

Chair

0 mins – to be taken as read and discussed by exception

Look Ahead – Key Milestones Status at 24 August 26

To align to weekly reporting, the previous, current and forecast RAGs reflect milestone status from last week, this week and next week, respectively.

Milestone	Milestone Title	Forum	Baseline Date	Forecast Date	Responsible	Previous RAG	Current RAG	Forecast RAG	Commentary
T2-QU-0250	All M14 Critical Wave 3 Participants Qualification approved by BSC PAB and REC Manager	QAG	30 July 2026	30 July 2026	Code Bodies				24/08/2026: All remaining Wave 3 Participants qualified at 12/08/26 PAB and milestone formally approved at 19/08/26 PAB.
T2-MR-0500	MCAG endorses STEG Assessment that M16 likely to be met	MCAG	25 August 2026	25 August 2026	SRO				18/08/2026: Activity on track
T3-QU-0127	Sandbox Testing End (UIT) - Supplier & Agent Participants	QAG	28 August 2026	28 August 2026	SI Test				18/08/2026: Activity on track
T2-MR-0200	M14 Checkpoint: PSG assesses M14 delivery confidence	PSG	02 September 2026	02 September 2026	CPT				18/08/2026: Activity on track
T2-RA-0700	Readiness Assessment 8 - Ready for New Settlement Timetable - Completed (incl. Readiness Assessment Report approval)	PSG	02 September 2026	02 September 2026	CPT				18/08/2026: Activity on track
T2-EL-0200	eMCAG Approve Recommendation to Change to RF 7 Months Calendar	MCAG	15 September 2026	15 September 2026	SRO				18/08/2026: Activity on track
T2-QU-0300	Qualification Wave 4 Participants Qualification approved by BSC PAB and REC Manager	QAG	24 September 2026	24 September 2026	Code Bodies				18/08/2026: Activity on track
T1-MI-5000	All suppliers must be able to access MPANs under the new TOM (M14)	PSG	28 October 2026	28 October 2026	CPT				18/08/2026: Activity on track

MHHS PROGRAMME
Industry-led, Elexon facilitated

Document Classification: Public

Milestone RAG definitions			
Complete	On track	Likely to be met if issues / risks are resolved / mitigated	Date missed or unlikely to be met without escalation

Delivery Dashboards Overview

Area	Title	Purpose
Industry Delivery Status	Core Capability Provider Delivery Reports	Provide an overview of Helix, RECCo and DCC and delivery plans and progress against them
	LDSO Delivery Updates	Provide the combined status and progress of LDSO delivery (DNOs and iDNOs)
	Central Party Finances	Provide high level Central Party budgets and expenditure
Programme Workstream Updates	Level 2/3 Advisory Group Updates	Update on key discussion items and outcomes from recent Level 2/3 Advisory Groups and provide a forward look of agenda items
	PEC Activity	Provide information on PEC activity and participant engagement – includes a summary from the recent open day
	Industry Change	Summarise items raised to the Programme horizon scanning process
Assurance	Independent Programme Assurance (IPA)	Provide a progress update on in-flight and planned assurance activities

MHHS - Monthly Delivery Report (Helix)

Report Date: 24/08/26

Core capability provider
Helix

RAG Status

Key call outs

- DIP August release completed successfully
- M16 readiness assessment and delivery planning concluded. RA8 submitted and assured.

Programme Impacting Deliverables	Original Date	Fcast / RAG
SAT test readiness complete	29/05/26	C
SAT execution completed / outcomes approved	30/06/26	C
DIP IPA Tactical Recommendations delivered	29/05/26	C
DIP IPA Strategic Recommendations delivered.	31/08/26	G
Transitional Qualifications Complete	24/09/26	G
Helix closedown complete	28/10/26	G

This period

Summary Activities

DIP Transition
- DIP Deployment into Production successfully completed 13/08/26
- First DIP Industry Test Phase executed successfully. Testing window extended after request from Testing Participants and considering proximity to testing window for planned October minor release (industry testing for new Portal feature introduction).
- Initial calls held for UIT and DIP Simulator handover from MHHS to DIP Manager
- Enduring DIP Delivery Analyst role scoped to continue to support industry testing and change implementation following Helix closedown (end October 2026). Replaces current DIP Transition Lead.

M16 Readiness
- Scoping and ideation for a standalone M16 Readiness programme to support Elexon readiness for M16 has concluded.
- Readiness Assessment 8 submitted and assured.
- Standalone M16 readiness programme governance (including ongoing interlock with MHHS programme governance) is to be defined and shared with the MHHS team by mid September, ahead of planned Helix Programme closedown at the end of October.

Next period

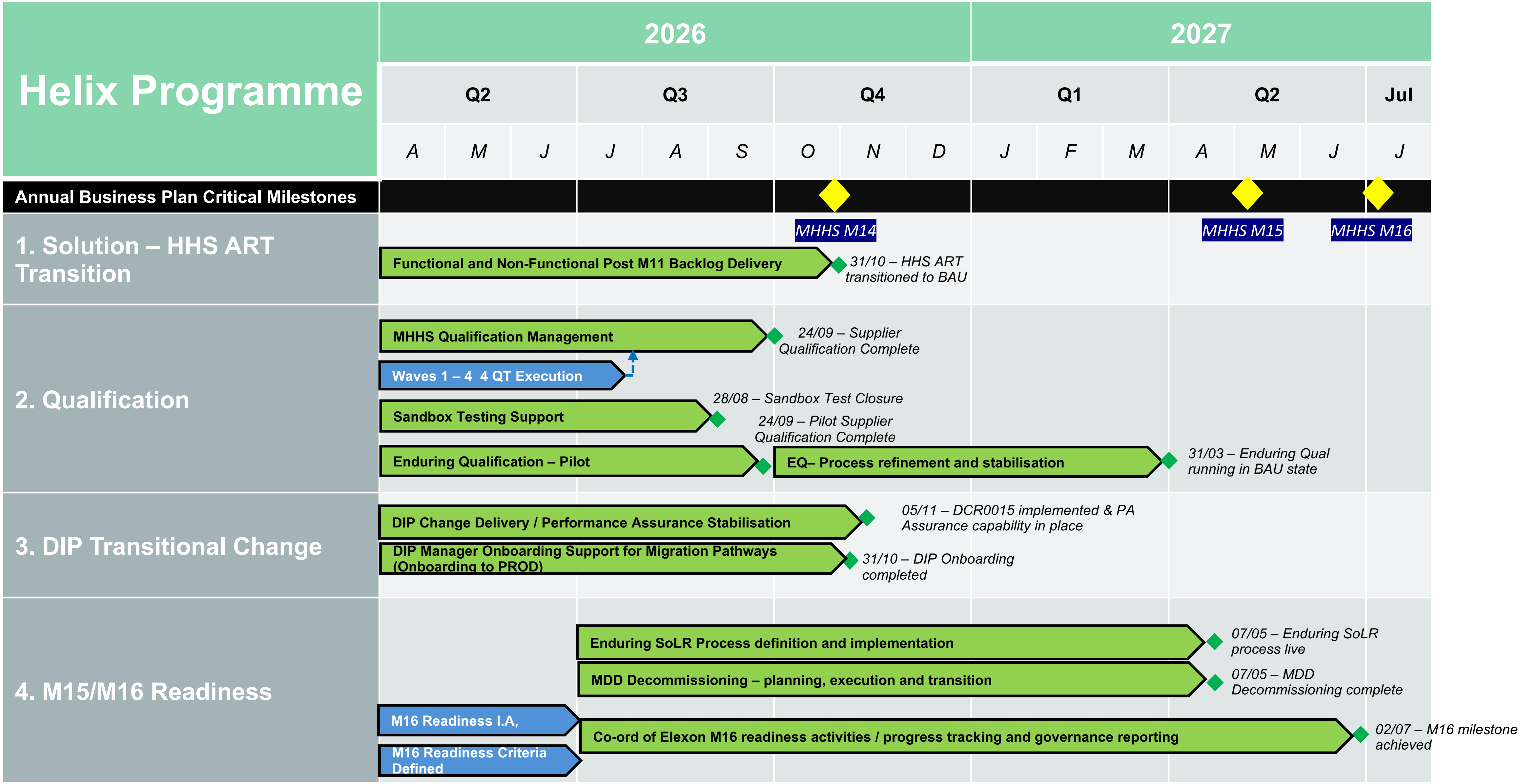
Summary Activities

DIP Transition
- Execute Industry Test Phase for minor October Release into DIP Production
- Fully mobilise on DIP Simulator and UIT Environment handover to DIP Manager
- Continue support for Market Participants for the DIP Onboarding and Migration activities
- Progress on recruitment for the DIP Delivery Analyst

M16 Readiness
- Discuss proposed M16 readiness governance and reporting approach with MHHS team.

RAID	RAG	Type	Elexon response and mitigating or resolving actions	Next Update
There are two Migration Pathways that have significantly higher volumes of participants than others (MP8 in June and MP12 in September). There is a risk that there will be increased support required during these peak periods which could result in longer response times and reduced quality of service for the Participants in those 2 migration pathways.	GREEN	RISK	1. MCC is working with Elexon to pull some participants from MP8 and MP12 into earlier, less congested migration pathways to 'flatten' the peaks. 2. DCR0021 approved to cover the amendments to the DIP Rules to allow this. 3. MP8 participants have now been onboarded into DIP Prod early. 4. MP12 participant movements to less congested MPs agreed.	PSG 02/09/26

Helix Programme Plan-on-a-Page



MHHS - Monthly Delivery Report [*RECCo*]

Report Date: 21-08-26

RAGs	Overall	Approach	Plan	Resources	Budget	Risk	Stakeholders	Suppliers

Status & Outlook

Progress last month:

- REC Qualification activities remain on track. Parties being escalated as required.
- Ongoing operational readiness engagement with DIP Manager on testing/release management, change management, performance assurance, and approach for management of significant DIP incidents.
- Progression of Migration impacting REC CPs Including R0300 which clarifies the population rules around the number of register digits.

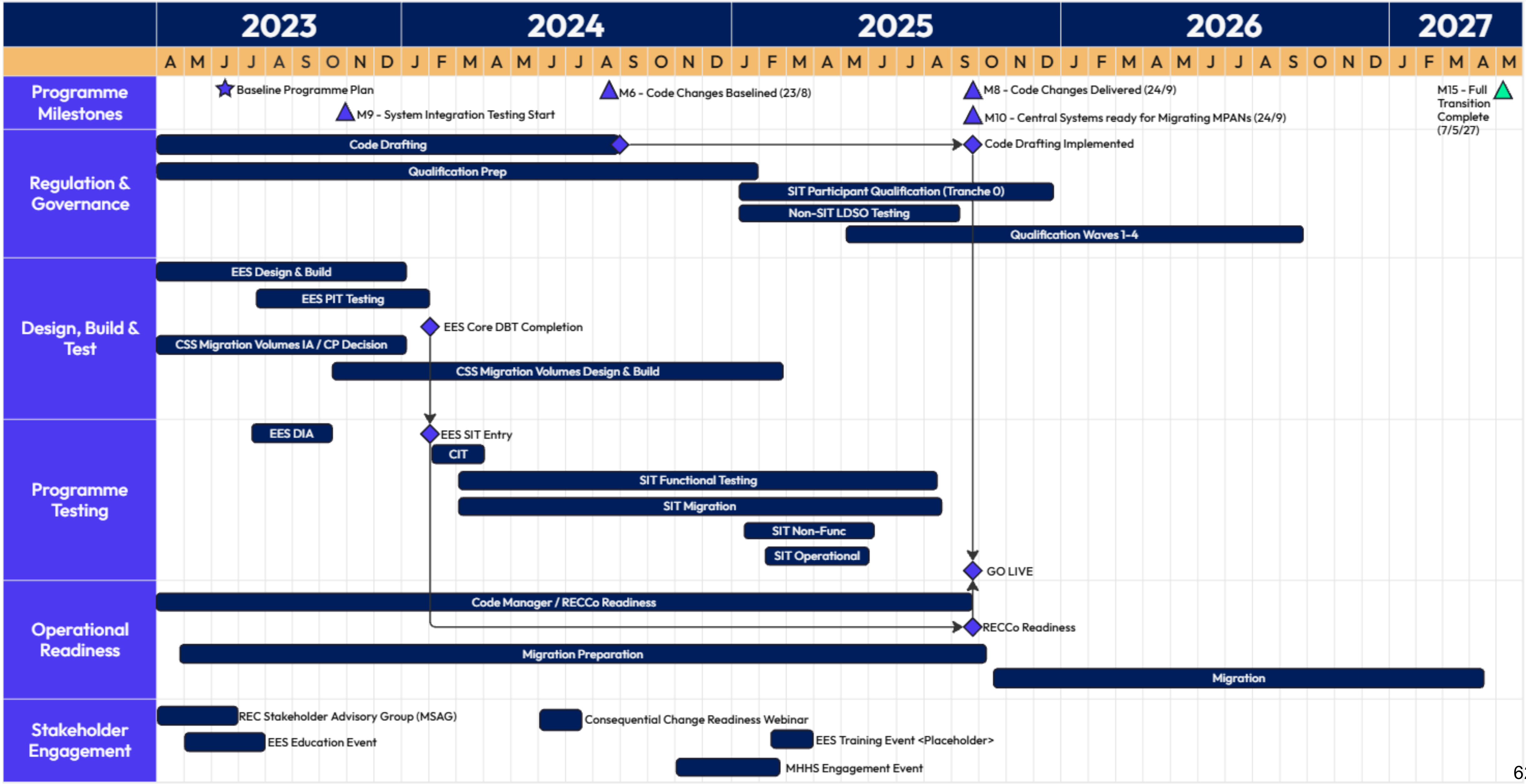
Progress expected in the coming month:

- Ongoing operational readiness engagement with DIP Manager.
- Complete REC MHHS Wave Qualification
- Progress and implement required Code Change / Guidance to resolve Migration issues and items on the exclusion list.

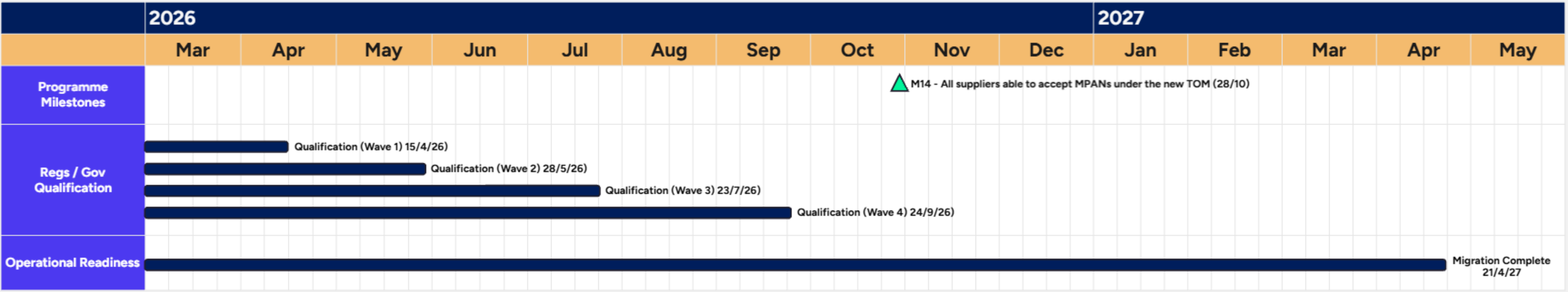
Party Milestones & Deliverables	Original or Baseline Date	Forecast date & RAG
Qualify Wave 2 parties	28/05/26	Completed
Qualify Wave 3 parties	30/07/26	Completed
Qualify Wave 4 parties	24/09//26	24/09/26

Decisions required	From whom?	By when?
None		

RAID & RAG	Type	Mitigating or resolving action required	Date for action to be resolved	Action owner
RECCo not able to meet its obligations to Qualify all REC Parties by M14, leading to delay in parties starting Migration and delay in programme closure.	Risk	RECCo resources in place to meet Qualification requirements. Resource requirements reviewed and updated following experience in managing SIT Parties. Qualification activities continue to track to plan. Reporting and escalation arrangements in place to support parties in meeting Qualification milestones.	Oct 26	Jonny Moore
DIP release management arrangements not fully established to support testing of changes to DIP Interfaces which could lead to issues when deployed to live operations.	Risk	Code Body engagement with DIP Manager on release management and test environments. DIP Manager held industry workgroups in Jan and March 2026 with full solution expected mid 2026.	Aug 26	Jonny Moore



Document Classification: Public


2026
2027
Mar
Apr
May
Jun
Jul
Aug
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Oct
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Dec
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Feb
Mar
Apr
May
Programme Milestones
M14 - All suppliers able to accept MPANs under the new TOM (28/10)
Regs / Gov Qualification
Qualification (Wave 1) 15/4/26)
Qualification (Wave 2) 28/5/26)
Qualification (Wave 3) 23/7/26)
Qualification (Wave 4) 24/9/26)
Operational Readiness
Migration Complete 21/4/27

MHHS - Monthly Delivery Report (DCC)

Report Date: 20-08-2026

RAGs	Overall	Approach	Plan	Resources	Budget	Risk	Stakeholders	Suppliers

Status & Outlook

Progress last month:

- Ongoing BAU Monitoring

Progress expected in the coming month:

- Ongoing BAU Monitoring
- Issues / risk reporting by exception

Party Milestones & Deliverables	Original or ~~Baseline~~ Date	Forecast date & RAG
SMETS1 Data Cache IOC	N/A	Jul 25
SMETS1 Data Cache MOC	N/A	Jul 25
SIT MVC Completion	Aug 25	Aug 25
Data cleansing complete	Sept 25	Sep 25
DCC M10 readiness	22/09/25	Sep 25
DCC MHHS Monitoring in place	Oct 25	Oct 25
Capacity Uplift FOC	Apr 25	Oct 25
SMETS1 Data Cache FOC & Feature switch	N/A	Oct 25
SMETS1 FOC Re-config	N/A	Dec 25

Decisions required	From whom?	By when?
None	n/a	n/a

Top Risks and or Issues
Issue: SAA Incident CSS07000 (see update on next slides)

Assumption & RAG	Action required to remove assumption	Date for action to be resolved	Action Owner
No New Assumptions			

Dependency & RAG	Managing action required	Date for action to be resolved	Action Owner
No New Dependencies			

MHHS Supplier Arranged Appointment CSS07000 [1 of 2]

DCC Operations
Your Smart Partner

Issue Description – There has been 3 incidents that have affected the delivery of Supplier Arranged Appointment Update Notifications (CSS07000) to DNOs. INC0357601 from 7th to 10th April, INC0364411 from 3rd to 4th June and 29th to 30th July. These incidents have different root causes however the consequences are similar.

Quantification as of 20/08/2026

- **Device Types**: ESME
- **Network Impact**: None
- **Capacity**: No impact observed

Incident	Impact Volume	Resubmitted Volume
INC0357601 (April)	67,000	All
INC0364411 (June)	94,000	92,279
INC0368609 (July)	212,432	81,489

Consequence: Failed confirmation messages. Requirement of DNOs to resubmit.

Effect on Service users: MDR role not marked as complete for the impacted MPXNs

Risk: leaving DNO's without visibility of accepted MDR appointment updates causing misalignments across systems.

Service Impact: No impact to switching services

Downstream Impact: The request by DCC to resend messages using the CSS refresh functionality has caused a backlog of CSS messages leading to delays, resulting in timing issues such as initial registration requests being received prior to MPAN set up in CSS and Secured Active Messages being delayed until after gate closure resulting in lapsed appointments and generating IF-035 exceptions.

Mitigation: The recommendation for LDSOs is to only perform CSS refreshes using the REG ID (to send only the C0200), and not the MPAN, to avoid generating the full suite of CSS Messages. Suppliers should respond to IF-035 lapse notifications and re-trigger appointment requests. Suppliers should get lapsed IF-035: LP099 - Secured Active not received for Registration [Registration ID] and reappoint using MCA or CSP.

Impact:

This notification is used by CSS to confirm the outcome of Supplier Arranged Appointment (SAA) updates for role MDR, where the registration is in an active state.
If a CSS07000 is not issued, the corresponding IF035 is not triggered in MPRS. In some cases, MDRs may not be able to begin their MHHS activities. This failure in the appointment chain can lead to significant consequences, including missing settlement data, incorrect charges, supplier non-compliance, and wider market-level inaccuracies.

However, Half-hourly and BAU reads will continue to be available to Suppliers, including those operating under their MDR role. Although MPRS will not be updated until the relevant data is resubmitted—resulting in a temporary data misalignment—this does not prevent reads from being obtained for billing or settlement purposes.

Root Cause

April - INC0357601 - A Microsoft-initiated platform security update on CSS TLS cipher suites and DSP using a deprecated cipher suite that was no longer supported under the updated configuration resulting in DSP > CSS connection failures.

June - INC0364411 - DSP outbound connectivity to CSS failed following planned work to renew certificates within the DSP infrastructure on 03/06 at13:00. A missed implementation step within the CSS technical solution led to a configuration mismatch. This was identified through automated DCC incidents.

July - INC0368609 - The failure was caused by a mismatch between the JWS signing certificate being used by DSP and the public key held by CSS for signature verification. DSP confirmed that a JSON signing certificate change was implemented under CHG1000947 on 9 July. Following the DSP restart on the 29 July, the new signing certificate became active for message signing. CSS systems did not have the corresponding public key installed, preventing validation of inbound JWS messages and resulting in authentication failures.

MHHS Supplier Arranged Appointment CSS07000 [2 of 2]

DCC Operations
Your Smart Partner

Next Steps as of 20/08/2026

- Review of DSP re-try strategy/design to understand if the 12 hour retry period can be extended and can failures be stored for a period to allow resubmission after a transient issue has been resolved.
- Enhanced monitoring for DCC and CSS provider to anticipate this issue faster if it recurred. For CSS provider they are also looking to introduce alerting around cert expiry
- Looking at the process to introduce automated cert renewals by CSS provider
- Looking at how we can improve the Service Centre handling of the incident raised for this to ensure swifter restoration
- Review of all DSP>CSS provider interfaces and requirements and any future changes that may cause an impact

MHHS - Monthly Operational Update Report – Consolidated DNO Report

Report Date: September 2026 PSG

Key call outs requiring PSG Discussion

- Auto-load has been implemented for the subsequent period; ISD success will continue to be monitored
- CP1628 & CP1632 remains on track to plan for Industry release on or before 5th November 26
- CSS (DCC) – 3rd Incident relating to DCC failures resulting in DNO community sending refresh messages for 212k MPANS
- High number Settlement Data & incidents requires ongoing monitoring and tracking
- DIP CR0020 reduce retention periods from 2yrs to 90 days await re-consultation, poses a risk to Migration as data is unavailable

RAG Status

Overall Operating Risk

This period

Summary Activities

- **ELS**
  - No material issues reported
  - External vendor and interval teams plans in place to support impacted systems
  - People & System Readiness, confirmed to programme
- **Migration**
  - Support arrangements in place
  - Reactive and proactive plans in place to manage any system incidents
  - Lack of certainly on expected supplier migration volumes
  - Daily monitoring in place
- **Change**
  - Actively monitoring with DNO system provider post M10/M11 change and timelines
  - Expecting further MPRS patches outside of main Industry releases
  - UMS systems updated to latest release as applicable

Next period

Summary Activities

- **ELS**
  - Error Status messages / L3/4 validation DIPCR0015
  - Open issues to be tracked at TOG & Expert Groups
- **Migration**
  - Ambition to see Migration volumes settle into agreed cadence of Kestrel Reporting
  - Reactive and proactive plans in place to manage any system incidents via BAU support & project resources
- **Change**
  - All DNOs planning to test and deploy R9.2.1 by end September & R9.3 by 05 November
  - Expecting further MPRS patches / releases
  - Future MPRS releases to be aligned to BSC timeline (Feb, June & Nov)
  - Monitor future CRs and respond accordingly
  - UMS changes/new releases planned

RAID	Rating	Type	Mitigating or resolving action required	Next Update
New Systems and participants don't perform/behave as expected post M10/M11/M12.	Low	Risk	Monitor by Programme, Code Parties and Programme Participants.	
Known Work Off List items (especially if manual in nature) are not resolved in a timely manner which either increases the risk of further issues or reduces resources available to focus on any new issues/defects that may arise.	Medium	Risk	This is not restricted to the M11 work off items but also those that are discussed at the TOG and on the MHHS issues tracker. It is acknowledged these are 'BAU' rather than project. Not expecting any PSG intervention.	
Migration volumes behind schedule and therefore migration period is extended or increased risk of reaching/breaching Migration thresholds. Difficult for DNOs to reconcile progress. 2 weeks of migration post the agreed 12 noon timeline	Low	Risk	Work with suppliers to remain on track	
Elexon continue to issue 'invalid' ISD which may get loaded into systems resulting in 'downtime' of systems to correct data. PPIR to change ISD further complicates this issue.	Low	Risk	Potential to look at removing automated loading by introducing manual checkpoints/ processes. However, this will come with its own risks.	

Key call outs requiring PSG Discussion

No key call-outs for discussion

RAG Status

Overall Operating Risk

This period

Summary Activities

Migration

- Continued monitoring of systems to ensure processes are working as anticipated as number of suppliers/agents entering MHHS increases.
- Investigated IF-041 file volumes to resolution.
- Migration –Issue with Duplicate MPAN counts in D0030 legacy NHH, but issue only started once we started MHHS. ELEXON are aware on one issue with Octopus and the 'stuck' D0209's. However, we have identified 6 other suppliers we are having this issue with. We first discovered it by reporting on DUBS MPAN counts vs MPRS MPAN counts. Awaiting response from ELEXON for next steps now.
- Continuous monitoring of actual migrations vs expected.
- Continuous monitoring of settlement as MPAN numbers increase.
- Keep monitoring the issues log for impact on operations.

Change

- Continued patches for MPRS for know issues.

Next period

Summary Activities

Migration

- Continued monitoring of systems to ensure processes are working as anticipated as number of suppliers/agents entering MHHS increases – Particularly as Non-SIT Suppliers will be starting migration this month.
- Continuous monitoring of actual migrations vs expected as migration.
- Continuous monitoring of settlement as MPAN numbers increase.
- Monitor ISD.
- Keep monitoring the issues log for impact on operations.

Change

- R9.3 MPRS release prep work.

RAID	RAG	Type	Mitigating or resolving action required	Next Update
Ongoing: Migration ramp-up. Risk of further issues being encountered as more suppliers begin migrating MPANs with different systems and processes etc. Particularly as non-SIT Suppliers join migration.		Risk	IDNOs to raise concerns, if necessary, and engage with resolution action.	
Ongoing: ISD Publications.		Risk	IDNOs to Monitor and raise concerns, if relevant.	

Central Party Finances – 26/27

Overarching Costs for MHHS Central Parties FY 26/27

Financial Measure	Apr-26	May-26	Jun-26	Jul-26	Aug-26	Sep-26	Oct-26	Nov-26	Dec-26	Jan-27	Feb-27	Mar-27	Totals (£m)*
	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m	Total
MHHS Budget	1.33	1.23	1.22	1.17	1.10	1.11	1.08	0.98	0.96	0.94	0.94	4.23	**16.29**
MHHS Forecast	1.12	1.04	0.99	1.04	1.01	1.03	1.00	0.83	0.83	0.82	0.82	2.21	**12.74**
Helix Budget* **	0.84	0.83	0.89	0.81	0.77	0.74	0.67	0.24	0.21	0.16	0.16	0.16	**6.48**
Helix Act/Forecast* **	0.62	0.60	0.68	0.56	0.67	0.65	0.48	0.31	0.27	0.22	0.22	0.23	**5.50**
RECCo Budget	0.14	0.16	0.06	0.17	0.06	0.38	0.06	0.02	0.02	0.02	0.02	0.02	**1.13**
RECCo Forecast	0.70	0.00	0.03	0.00	0.06	0.38	0.06	0.02	0.02	0.02	0.02	0.02	**1.33**
Total Budget	2.31	2.22	2.17	2.15	1.93	2.23	1.81	1.24	1.19	1.12	1.12	4.41	**23.9**
Total Act/Forecast	2.44	1.64	1.7	1.6	1.74	2.06	1.54	1.16	1.12	1.06	1.06	2.46	**19.57**

Please note:
- **DCC costs are included in operational costs and no longer reported separately as their Programme has closed.*

Central Party Finances – Colour Key

Actuals data

MHHS PROGRAMME
Industry-led, Elexon facilitated

Level 3 Advisory Groups Updates

Governance Group Updates

Programme Steering Group (PSG)

PSG 05 August 2026

Ofgem Update: Ofgem confirmed MHHS's strong position.
Programme Status Update: The Programme remains on track across Qualification, and Migration. M16 is currently amber due to some CVA issues but positive progress is being made.
Migration Update: 19m+ MPANs migrated, with all central systems continuing to perform as expected and Troublesome MPANs reducing.
Qualification Update: Qualification continues to perform strongly, with delivery on track across all waves and no material programme issues.
M16 Update: Following MCAG approval of the RF decision criteria, activity has now shifted towards development of the SF decision criteria.
M14 Acceptance Criteria: Programme presented the criterion required to meet M14, as well as the update and status against each.
IPA Update: The IPA presented an assurance update and an overview of consequential change.

PSG papers available here.

Migration & Cutover Advisory Group (MCAG)

MCAG 28 July 2026

Settlement Timetable Update: STEG is progressing SF decision criteria and M16 confidence assessment work, with no fundamental impediments currently identified.
ELS Recommendation Update: Programme-tracked ELS recommendations are now complete, with one remaining item continuing through IPA assurance.
Migration Execution: Migration has passed 50% completion, with over 17m MPANs completed and Sprint 3 reducing the gap to the M11 baseline from c.20% to c.5%.
Participant-Driven Migration Dependencies: Dependencies remain stable, with DCC performance Amber but limited impact on Migration.
Migration Exclusion List: Exclusion and remediation volumes continue to reduce significantly, with all supporting code changes now approved and progressing towards implementation.
External Change Log: All tracked external changes have either been implemented or are pending implementation, with one guidance item outstanding and no material risk currently identified to M15.
MWG Update: Positive feedback was received on proposals for a new 'Conditionally Complete' supplier status and increased Migration Framework flexibility to support later migration sprints.

MCAG papers available here.

Qualification Advisory Group (QAG)

QAG 19 August 2026

Programme Milestones Related to QAG: T3-QU-0136 and **T2-QU-0250** were approved given 100% Wave 3 participants have qualified and **T3-QU-0109** was approved as 100% Wave 4 Final QADs have been submitted.

M14 Checkpoint: The Programme, Code Bodies and Operational Control Centre Lead provided evidence against M14 Acceptance Criteria #1, #2 and #3, with a recommendation to PSG that the M14 decision is on track.

Enduring Qualification: BSC and RECCo provided an Enduring Qualification progress update.

QAG papers available here

Wider Programme Updates

This week's Participant Checklist includes the following items for Programme participant review, feedback and awareness:

1. NEW! Upcoming deadlines for Migration Pathways (MPs) - **please note the key deadlines for your Migration Pathway over the next week, as set out in the article below**
2. NEW! Migration Update

You can view the **Participant Checklist** on the respective **Planning pages** of the Collaboration Base and the MHHS website. In the Participant Checklist you can view upcoming consultations and key deliverables, as well as the latest status of Change Requests in the **Master Change Request Dashboard** tab.

Upcoming Governance Meetings:

Here's what's coming up over the next week:

- **Tuesday 25 August 2026:** Migration & Cutover Advisory Group (MCAG) at **14:00**

Key Participant Experience & Communications Activities

M14- All participants should be qualified under the new MHHS Target Operating Model

- Regular communication of key Qualification timelines and deadlines for each Wave/Migration Pathway across all communication channels
- Proactive publication of guidance documentation and lessons learned across the end-to-end participant journey
- Proactive communication to provide clarity around Participant obligations and M14 criteria and sanctions
- Build momentum towards M14 by maintaining a countdown to the final Performance Assurance Board and highlighting Participant progress.
- **Next steps:** Agree joint M14 communication plan between MHHS Programme and Code Bodies

M15- All participants should have migrated eligible MPANs to MHHS Settlement arrangements

- Regular communication of key Migration timelines and deadlines for each Wave/ Migration Pathway across all communication channels
- Proactive identification and publication of guidance and lessons learned to support participants migration readiness and avoid common problems
- Targeted engagement for participants at risk of encountering known issues
- Proactive communication to provide clarity around Participant obligations and M15 criteria
- Build momentum towards M15 by highlighting key migration milestones and successes, such as the first Suppliers to complete migration of their active portfolios
- **Next steps**: Analysis of common themes and trends to provide targeted guidance and support for participants as the number of suppliers starting migration increases

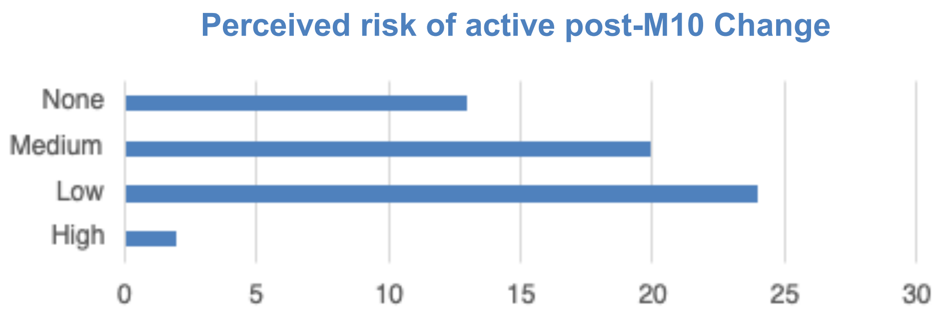
M16- Cutover to the new Settlement Timetable

- Readiness Assessment 8 responses- analysis and recommendations
- Proactive communication of key information and timelines relating to the cutover to the new Settlement Timetable across all communication channels
- **Next steps:** Readiness Assessment 8 recommendations taken to PSG

Industry Change

Industry horizon scanning: Summarise items monitored via the horizon scanning process

Code Forum Horizon Scanning log metrics for post-M10 active changes



Active post-M10 change by code: 61 – BSC: 28, REC: 19, DIP: 10, DCUSA: 2, SEC: 2

Perceived risk of active HS items: High: 2, Medium: 20, Low: 24, No impact: 13

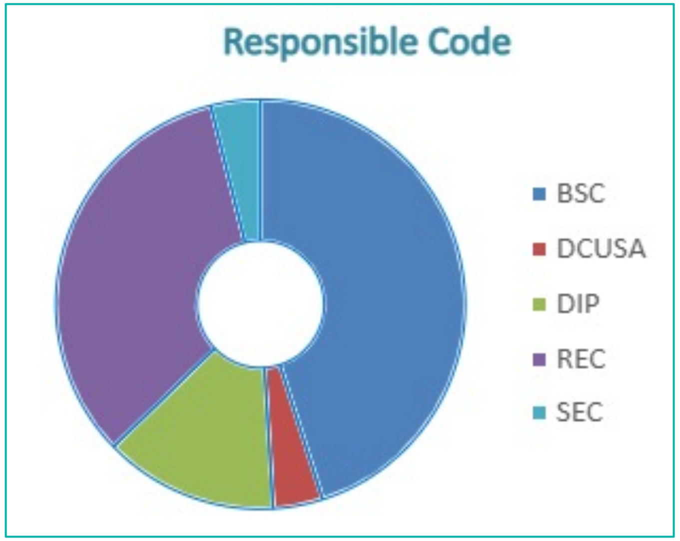
Relevant Milestone where risk exists: 44 - ELS/M11: 26, M14/M15: 16

Horizon Scanning Process

The horizon scanning process was established to monitor and manage external change to ensure Programme deliverables were not negatively impacted.

The Programme is still accountable for protecting programme deliverables until M15 which includes ELS, Qualification and Migration. The Code Forum, attended by Code Bodies, MHHSP and Ofgem, collaborate to populate the Horizon Scanning Log and review changes.

Where a change requires action, e.g. amendment to the solution or its implementation date, this will be fed back under Code Body governance and considered there.



MHHS IPA Monthly Assurance Dashboard

Reporting Period: September 2026

Dashboard Objective: To provide PSG with a progress update on in-flight and future planned assurance activities

Assurance Activities In Progress / Completed During Month

Theme-Based Assurance

- **Ongoing Embedded Assurance Activities (WP1) - In Progress** - Monthly cadence of regular interactions with MHHSP, review of MHHS RAID log, working group and advisory group papers and tracking of IPA open actions. Tracking and monitoring of settlement timetable transition activities through STEG and monitoring of risks ahead of M14/M15/M16. Engagement with Elexon Service teams and DIP Manager. Monitoring of M15 Programme milestone changes resultant of CR65 and p487 implementation.

Stage-Based Assurance

- **Qualification Testing Progress Tracking (WP12) – In Progress** – Ongoing monitoring of Qualification progress and risk areas ahead of M14, including review of Programme and Elexon Qualification reporting, attendance at QWG and QAG and engagement regarding at-risk Participants. Continued preparation of the IPA Monthly Qualification Report under Ofgem Directions. Finalised the Wave 2 Qualification Decision Assurance Report and commenced Wave 3 Qualification Decision Assurance fieldwork.
- **Migration/Transition Readiness Progress Tracking (WP13) – In Progress** – Continued monitoring of Migration performance, risk areas and delivery against the Sprint 3 plan and recovery against the M11 baseline plan ahead of M15. Review of Migration reporting and attendance at TOG, MWG and MCAG/eMCAG, alongside preparation and issuance of the fortnightly IPA Migration Reports under Ofgem Directions.
- **Ad-Hoc Assurance (WP14) – In Progress**
    - **Service Arrangements Review:** Ongoing monitoring of Elexon's delivery of tactical actions issued in SAR Report.
    - **Consequential Change Assurance:** Targeted recommendations continue to be tracked through to completion with at-risk Participants. Of the five follow-up recommendations, two are complete and three remain in progress and on track, with ongoing engagement with the relevant participants to close out the remaining actions. To date, Participants have been able to provide evidence which validates their self-assessment and provides an increased confidence level.
    - **Benefits Realisation Plan:** Issued the Draft MHHS Benefits Realisation Plan v0.2 to Ofgem, setting out the five overarching MHHS benefits, proposed measurement framework and metrics, benefits realisation timeline and proposed roles and responsibilities for benefits tracking. The proposed metrics have been shared with Elexon for review and feedback has been received. IPA is working to incorporate Elexon's feedback and prepare a v0.3 version of the Benefits Realisation Plan.

Upcoming Assurance Activities

- **Qualification Decision Assurance (WP12):** Completion of Wave 3 Qualification Decision Assurance Report.
- **Ofgem Reporting Directions (WP12/13):** Completion of IPA reporting for Qualification and Migration.
- **Migration/Transition Readiness (WP13):** Monitoring of Migration progress and risk areas ahead of M15/M16.
- **Ad-Hoc Assurance (WP14):** Continued monitoring and engagement with Elexon and key stakeholders to progress SAR recommendations. Progression of follow-up against the targeted Consequential Change recommendations. Issuance of Benefits Report v0.3 with updated metrics based on Elexon feedback.

Assurance Action Status

	Post-M11	Pre-M11	Total
Total IPA Actions Raised	51	399	450
Actions Closed	40	399	439
Actions Open	11	0	11
Actions Overdue	6	0	6

- 11 actions raised since M11 remain open, with six now overdue.
- The six overdue actions relate to the IPA Service Arrangements Review: four tactical actions (due 31 July) and two strategic actions (due 7 August).
- Of the four tactical actions, three are awaiting Elexon publishing the updates to industry, one requires further industry engagement and is expected to progress in September. The IPA considers Elexon's planned actions appropriate and assesses the risk to industry operations as low.
- Completion of the strategic actions is dependent on further cross-code engagement to agree a course of action.

PwC

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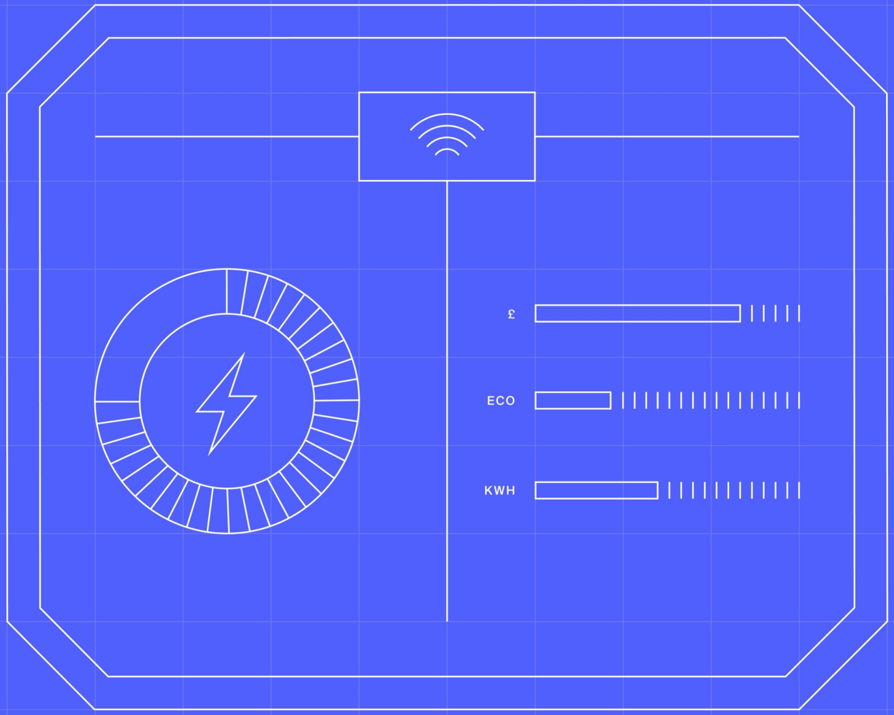
Summary and Next Steps



INFORMATION: Summarise Actions, Decisions and Look Ahead to Next Meeting

Chair and Secretariat

5 mins

Summary and Next Steps

1. Confirm actions and decisions from meeting
2. Next PSG meeting:
    1. **07 October 2026 10:00 – 11:30 (online)**

Meeting dates	**07 October 2026**
Relevant milestones or activities	
Agenda items	• Ofgem Messaging • Migration Update • Qualification Progress • M14 Acceptance Criteria • M16 Update
Standing items	• Minutes and Actions • Programme Reporting • Delivery Dashboards • Summary and Next Steps

If you would like to propose an agenda item for the PSG, please contact the PMO at PMO@mhhsprogramme.co.uk

Thank you